

HMA WEBDCS USER MANUAL

SERVICE

Last Updated: 11/30/2016

Author: Hyundai Motor America

Table of Contents

1. OVERVIEW	3
2. GENERAL INFORMATION	4
2.1 WEBDCS Login.....	4
2.2 General Information for PC	5
2.3 General Information for Mobile Device	7
3. SERVICE	10
3.1 PA Request	10
3.2 Dealer Capacity.....	15
3.3 Service Rental Car Search.....	17
3.4 Service Contract Maintenance (HPP)	19
3.5 Blue Link Alerts	21
3.6 Original Owner Verification	25
3.7 Consumer Information Update	29
3.8 Maintenance Claim	31
3.9 Vehicle Information	35
3.10 Key / Immobilizer / Audio Codes	38
3.11 Warranty / HPP Part Coverage Inquiry	39
3.12 Uncompleted Campaign VIN List.....	42

1. Overview

HMA WebDCS is a web-based dealer communications system that allows Hyundai dealerships to view, input, and update information for a variety of operational functions related to Sales, Parts, Service, Warranty, and Finance. The WEBDCS System will offer the following:

- Vehicle Sales Reporting
- Parts Ordering and Returns
- Service Warranty Claims
- Monthly Financial Statements
- Dealer Personnel Onboarding
- DCS Reports
- Link to OTD and VINS

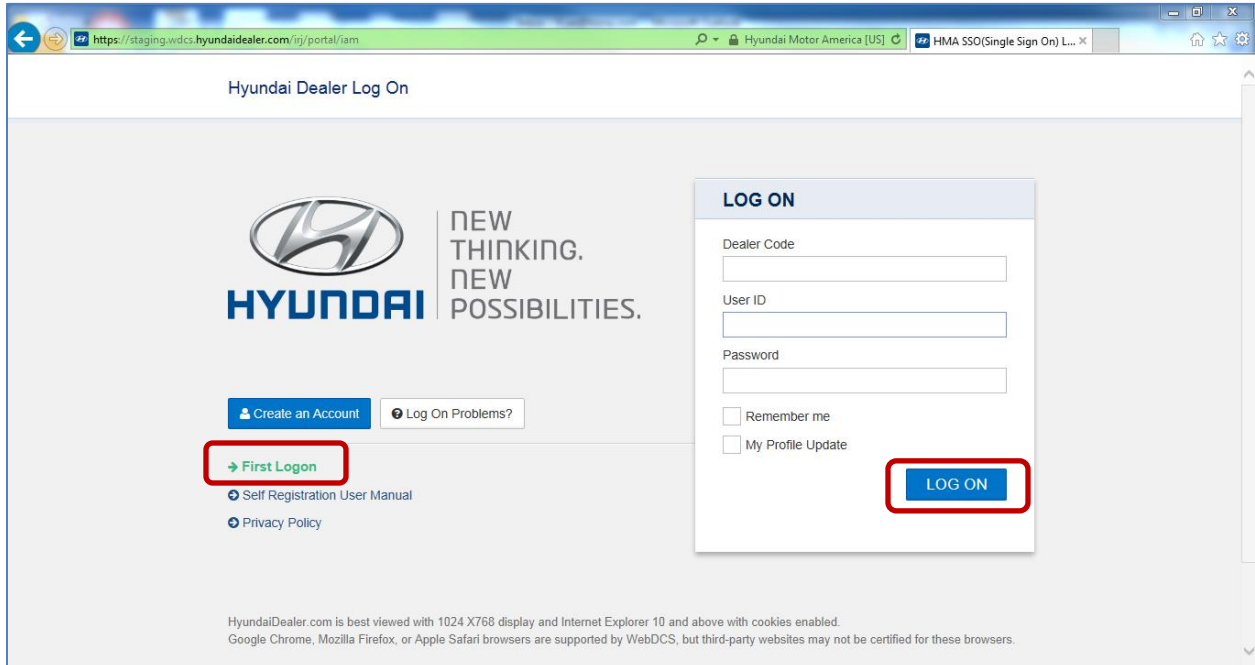
Currently, HMA is rebuilding this system to enhance functionalities and to better meet your business needs. The new secure web-based WEBDCS is scheduled to launch in November of 2016, and with its functional and aesthetic upgrades, it is expected to improve the communication channels between the HMA headquarters and the dealerships. The mobile-friendly system with the latest technology and design standards will be implemented across the entire site, achieving a more stable platform with a refined “look and feel”. Access to a wider range of information and streamlined navigation will better position HMA WEBDCS to leverage advanced technology.

This user manual will walk you through the enriched features of the newly designed WEBDCS in the areas of general information and Service businesses.


2. General Information

2.1 Hyundaidealer.com and WEBDCS Login

Login URL for Hyundai dealer portal : <https://www.hyundaidealer.com>



Hyundai Dealer Log On

 **HYUNDAI** NEW THINKING. NEW POSSIBILITIES.

[Create an Account](#) [Log On Problems?](#)

[First Logon](#)

[Self Registration User Manual](#)
[Privacy Policy](#)

LOG ON

Dealer Code

User ID

Password

Remember me
 My Profile Update

LOG ON

HyundaiDealer.com is best viewed with 1024 X768 display and Internet Explorer 10 and above with cookies enabled.
Google Chrome, Mozilla Firefox, or Apple Safari browsers are supported by WebDCS, but third-party websites may not be certified for these browsers.

To log in to WEBDCS, follow the steps below:

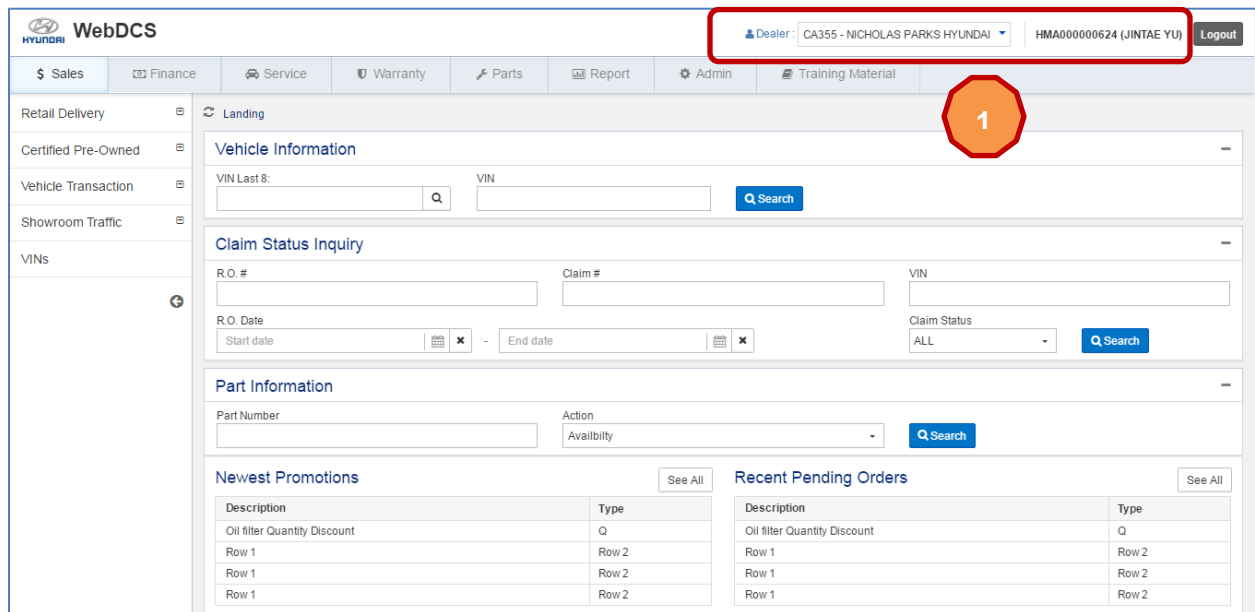
1. Start Internet Browser. You can use Internet Explorer, Fire Fox, Safari, and Chrome on your PC. Also you can access WEBDCS from your cell phone and tablet running on Android and IOS.
2. Go to the **Hyundai dealer portal** website using the url <https://www.hyundaidealer.com>
3. Enter the **Dealer Code**.
4. Enter your **Hyundai ID (HMA + 9 digits)** and **Password**.
5. Click the **Log On** button.

If this is a first time to login to new system and if you have some difficulties, please click **First Logon** link on the logon screen. It will display step by step instruction for login process.


After WEBDCS launch, please login to [hyundaidealer.com](https://www.hyundaidealer.com) (www.hyundaidealer.com) and then click WEBDCS link on the main page to access WEBDCS.

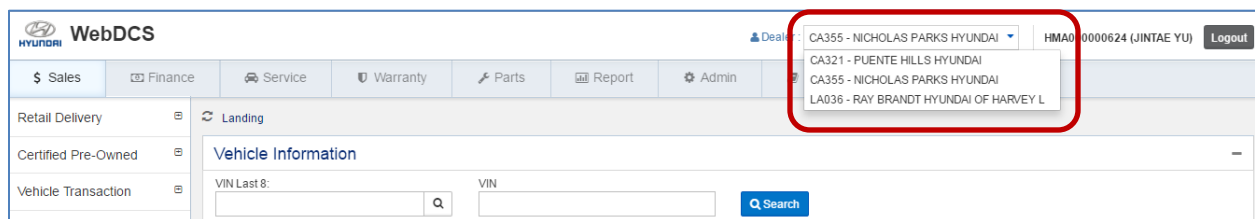
2.2 General Information for PC

Once you login to WEBDCS, you will see your Dealer Code, Dealership name, Hyundai ID, and name on the top of the screen.



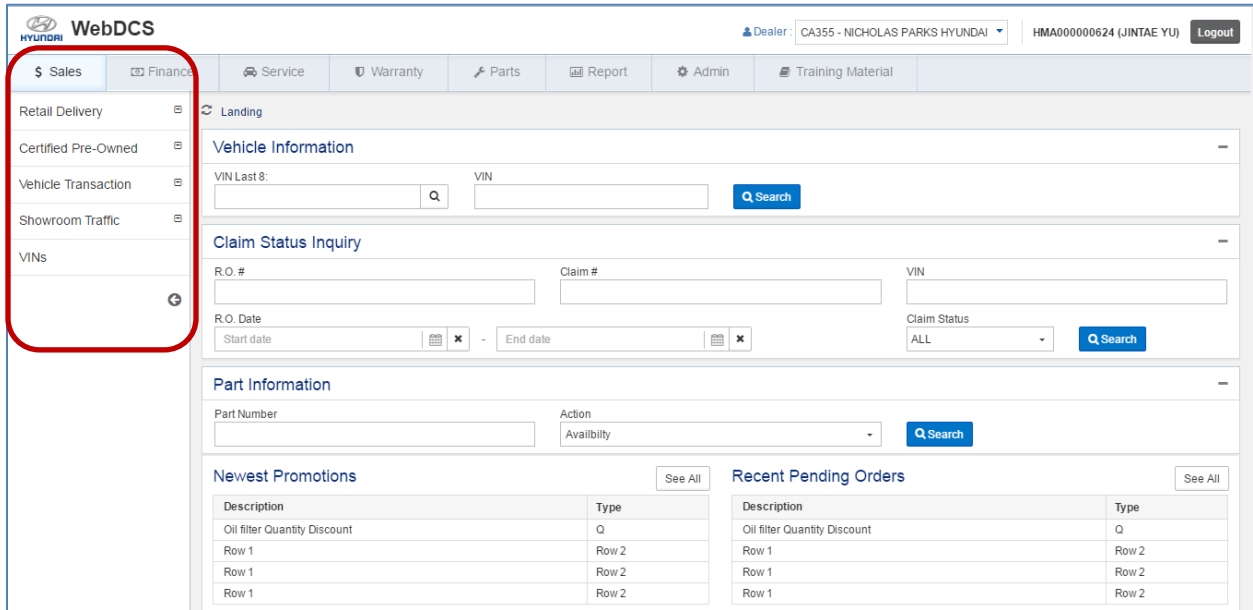
The screenshot shows the WebDCS interface. At the top right, there is a navigation bar with the following information: Dealer: CA355 - NICHOLAS PARKS HYUNDAI, HMA000000624 (JINTAE YU), and a Logout button. Below this, there are several menu tabs: Sales, Finance, Service, Warranty, Parts, Report, Admin, and Training Material. The main content area is divided into several sections: Retail Delivery, Certified Pre-Owned, Vehicle Transaction, Showroom Traffic, and VINs. The Vehicle Information section contains a VIN search form. The Claim Status Inquiry section contains a form for searching claims by R.O. #, Claim #, VIN, R.O. Date, and Claim Status. The Part Information section contains a form for searching parts by Part Number and Availability. The Newest Promotions and Recent Pending Orders sections each contain a table with columns for Description and Type.

To change dealer code, click  dropdown box next to Dealer. Then you will see dealer codes registered for your account. Select one dealer code you want to use.



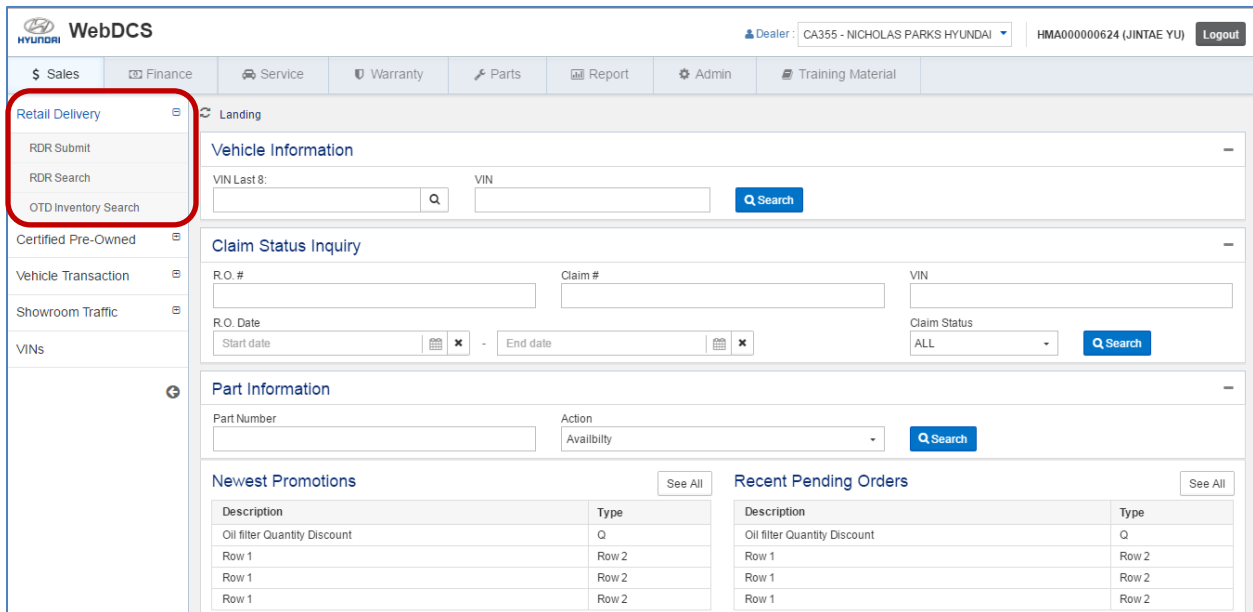
This screenshot shows the WebDCS interface with the Dealer dropdown menu open. The dropdown menu lists the following dealer codes: CA355 - NICHOLAS PARKS HYUNDAI, CA321 - PUENTE HILLS HYUNDAI, CA355 - NICHOLAS PARKS HYUNDAI, and LA036 - RAY BRANDT HYUNDAI OF HARVEY L. The dropdown menu is highlighted with a red box.

Navigate to menu and sub menu by clicking a menu tab. For example, if you click Sales menu, then you will see Sales menu on the left side.



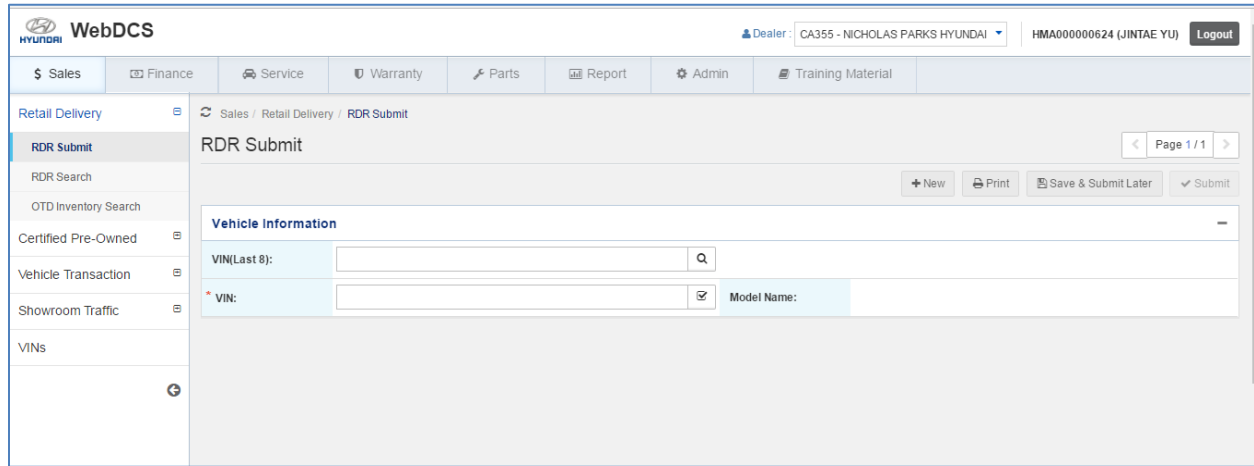
The screenshot shows the WebDCS landing page. The top navigation bar includes 'Sales', 'Finance', 'Service', 'Warranty', 'Parts', 'Report', 'Admin', and 'Training Material'. The 'Retail Delivery' menu item is highlighted in a red box. Below the navigation bar, the page is divided into several sections: 'Vehicle Information' with VIN search fields, 'Claim Status Inquiry' with R.O. #, Claim #, VIN, and R.O. Date fields, 'Part Information' with Part Number and Action fields, and two tables: 'Newest Promotions' and 'Recent Pending Orders'. Each table has columns for 'Description' and 'Type'.

Once you click Retail Delivery, you will see sub menu of Retail Delivery.



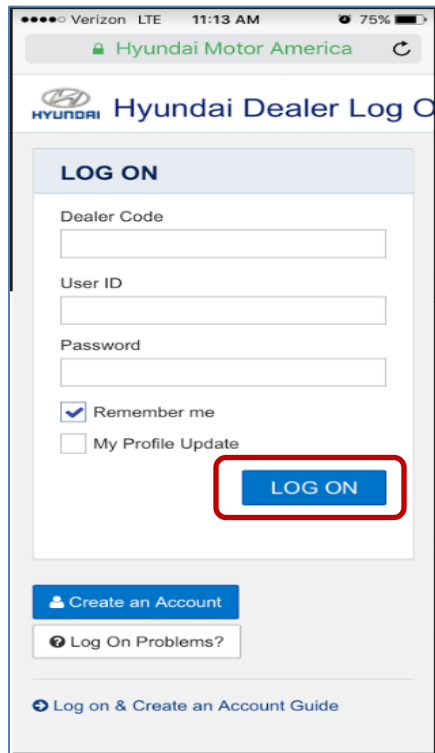
This screenshot shows the WebDCS landing page with the 'Retail Delivery' sub-menu expanded. The sub-menu items are 'RDR Submit', 'RDR Search', and 'OTD Inventory Search'. 'RDR Submit' is highlighted in a red box. The rest of the page content, including the navigation bar and the main sections, is identical to the previous screenshot.

Then click RDR Submit. You will see RDR Submit screen.

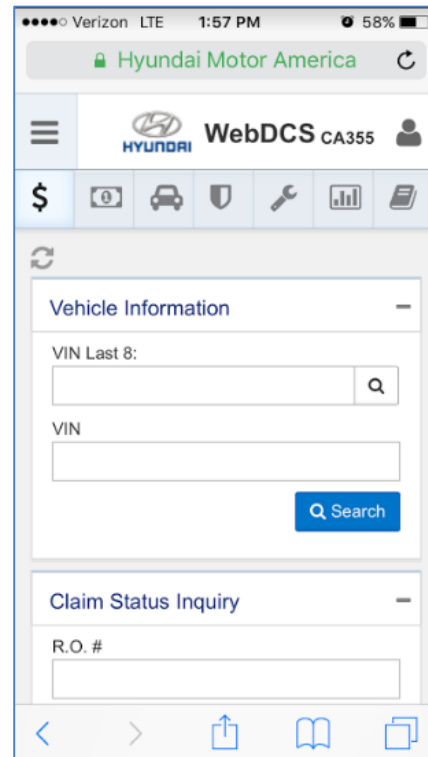


2.3 General Information for Mobile Device

You can also use mobile devices such as cell phone and tablet pc to access WEBDCS. Here is the login screen view from iPhone. Type Dealer Code, User ID, and Password and click LOG ON button. You will see WEBDCS main screen



Login screen

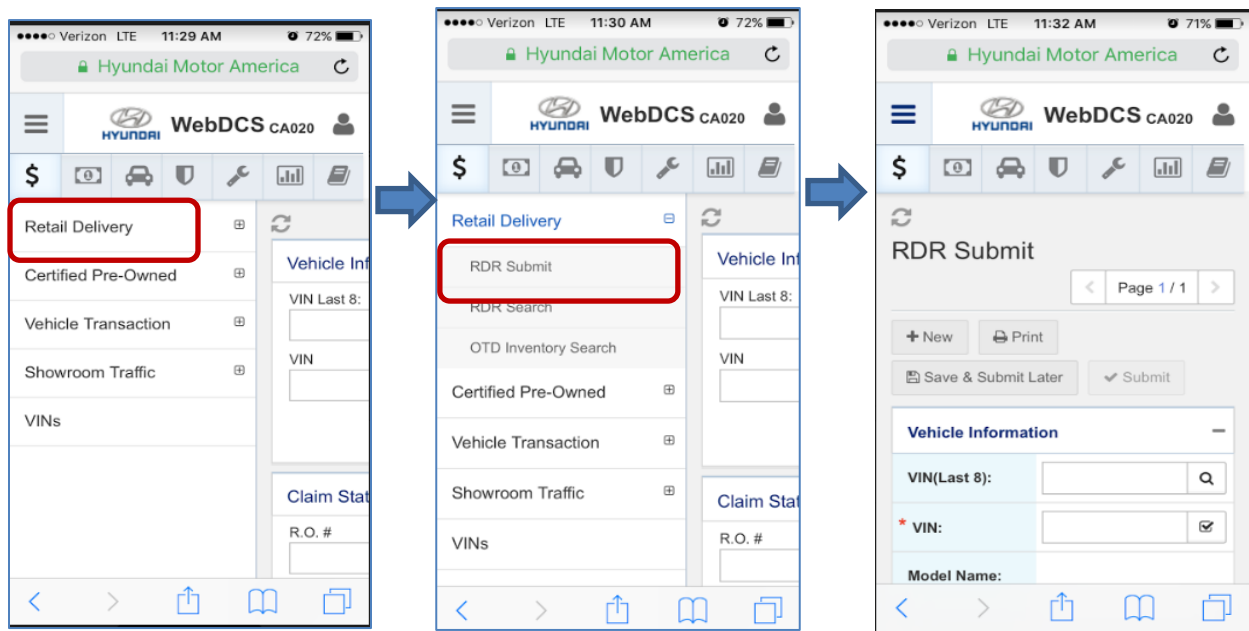


WEBDCS Main screen

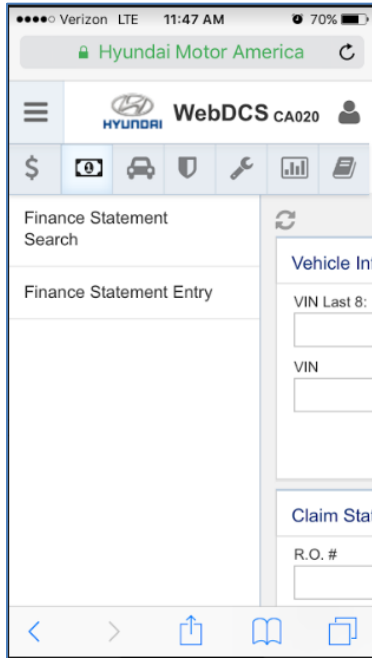
To change dealer code, click **1** Change Dealer. Then you will see **2** dealer code dropdown box. Click on the dropdown box. You will see **3** list of dealer code and names. Select one dealer code.



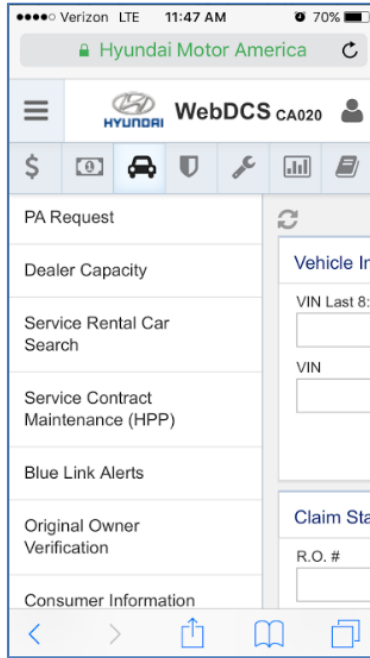
The screenshots show how to navigate to the RDR Submit screen.



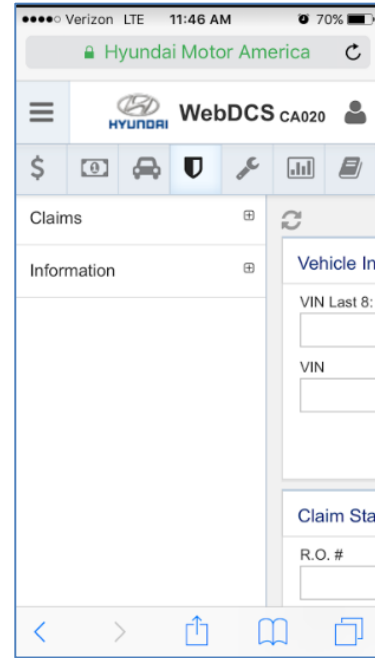
The screenshot shows mobile view for each business area.



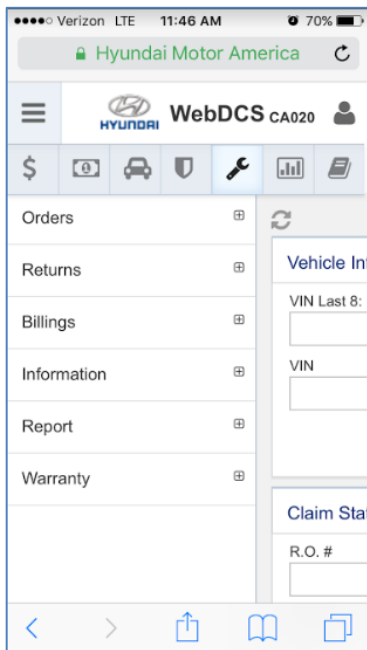
Finance



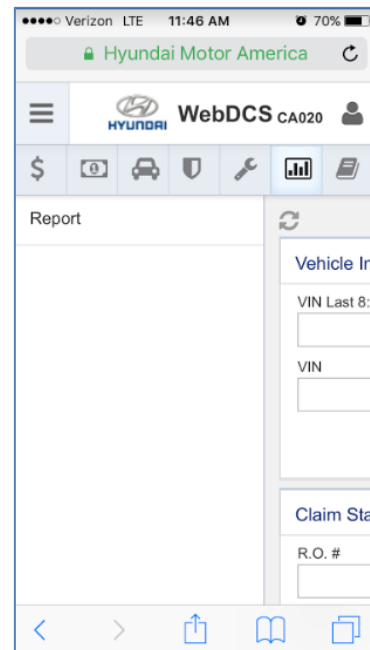
Service



Warranty



Parts

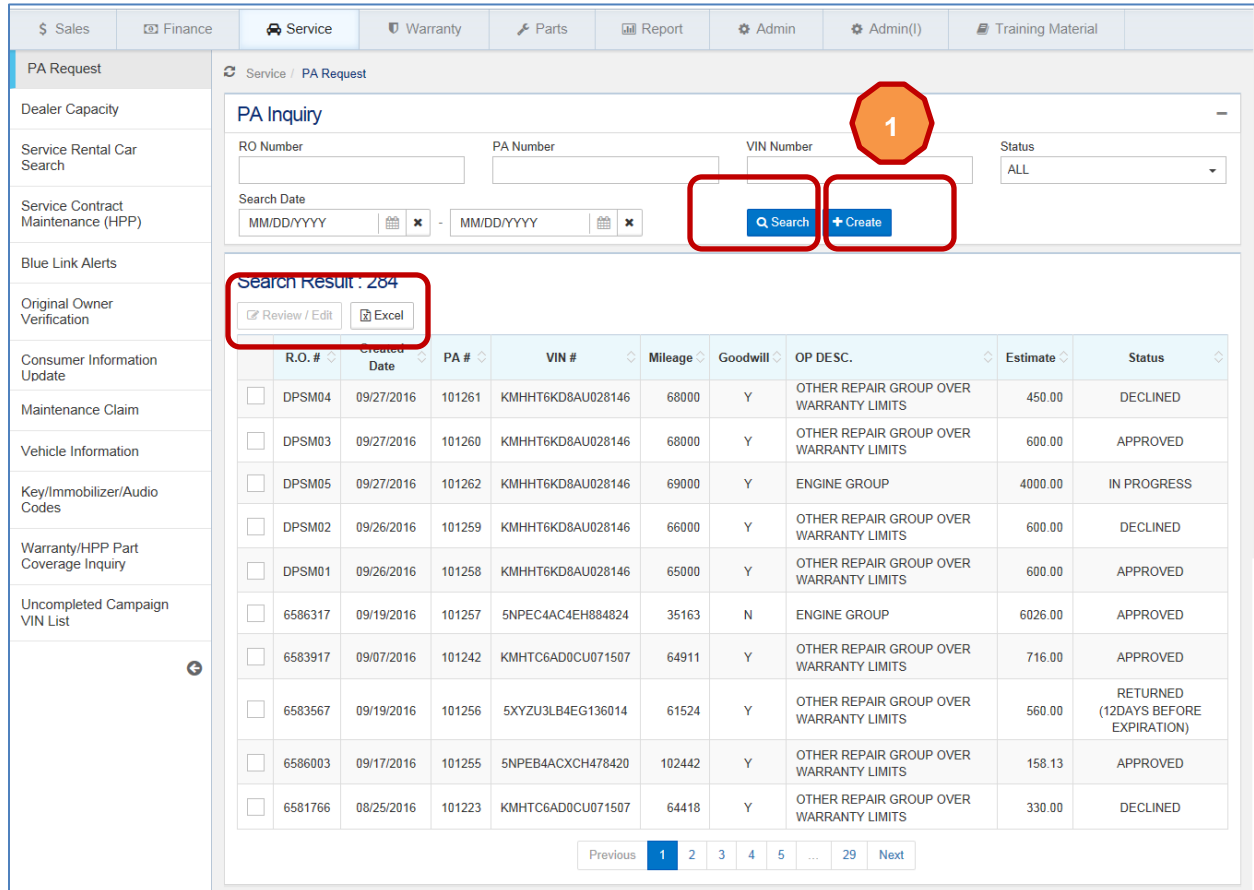


Report

3. Service

3.1 PA Request

You can create Prior Approval request to submit and search submitted PA in this screen. If the RO (Repair Order) is subject to Prior Approval, you can submit the request prior to repairs being completed . Repairs completed before obtaining the required Prior Approval are subject to claim denial.




Search Result : 284

R.O. #	Created Date	PA #	VIN #	Mileage	Goodwill	OP DESC.	Estimate	Status
<input type="checkbox"/> DPSM04	09/27/2016	101261	KMHHT6KD8AU028146	68000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	450.00	DECLINED
<input type="checkbox"/> DPSM03	09/27/2016	101260	KMHHT6KD8AU028146	68000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	APPROVED
<input type="checkbox"/> DPSM05	09/27/2016	101262	KMHHT6KD8AU028146	69000	Y	ENGINE GROUP	4000.00	IN PROGRESS
<input type="checkbox"/> DPSM02	09/26/2016	101259	KMHHT6KD8AU028146	66000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	DECLINED
<input type="checkbox"/> DPSM01	09/26/2016	101258	KMHHT6KD8AU028146	65000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	APPROVED
<input type="checkbox"/> 6586317	09/19/2016	101257	5NPEC4AC4EH884824	35163	N	ENGINE GROUP	6026.00	APPROVED
<input type="checkbox"/> 6583917	09/07/2016	101242	KMHTC6AD0CU071507	64911	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	716.00	APPROVED
<input type="checkbox"/> 6583567	09/19/2016	101256	5XYZU3LB4EG136014	61524	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	560.00	RETURNED (12DAYS BEFORE EXPIRATION)
<input type="checkbox"/> 6586003	09/17/2016	101255	5NPEB4ACXCH478420	102442	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	158.13	APPROVED
<input type="checkbox"/> 6581766	08/25/2016	101223	KMHTC6AD0CU071507	64418	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	330.00	DECLINED

Button Information

Action Button	Definition
Search	Search PA request by R.O. Number, PA Number, VIN Number, Status, and Search Date. Status :

	<p>Status</p> <div style="border: 1px solid black; padding: 5px;"> <p>ALL</p> <p style="background-color: #0070C0; color: white;">ALL</p> <p>SAVED</p> <p>IN PROGRESS</p> <p>RETURNED</p> <p>RESUBMITTED</p> <p>APPROVED</p> <p>DECLINED</p> <p>COUNTER OFFER</p> </div>	
Create	It will open PA Create screen. You can save or submit.	
Review / Edit	Select items and click Review / Edit button, It will open PA Review screen.	
Excel	The results list is downloaded to excel.	

If you click  Create button, you will see PA Create screen.

🏠 Sales
🏠 Finance
🚗 Service
🛡️ Warranty
🔧 Parts
📊 Report
⚙️ Admin
⚙️ Admin()
📄 Training Material

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Uncompleted Campaign VIN List

Service / PA Request

🖨️ PRINT
RULE LIMIT
💾 SAVE
➤ SUBMIT

PA Create

[← Back to List](#)

PA Information

* RO#	<input type="text"/>	PA#	<input type="text"/>
* RO Open Date	09/28/2016 <input type="text"/>	* Mileage	<input type="text"/>
* VIN	<input type="text"/>	Model	<input type="text"/>
Original Owner	<input type="text"/>	* Current Owner	Last Name <input type="text"/> First Name <input type="text"/>
* Repair Group	<input type="text"/>	DTC Code	<input type="text"/>
DTC Code	<input type="text"/>	DTC Code	<input type="text"/>
Case Number	<input type="text"/>		
* Customer Concern	<input type="text"/>		
	512 characters available		
* PA Request Reason	<input type="text"/>		
	512 characters available		
Remark From PWA CTR	<input type="text"/>		
* Goodwill	<input type="text"/>	HMA %	<input type="text"/>
* Estimate	<input type="text"/>	* Requesting Rental	<input type="text"/>
Status	<input type="text"/>		
History	<input type="text"/>		

* Each attachment can't exceed the allowable size (20M)

Attachments

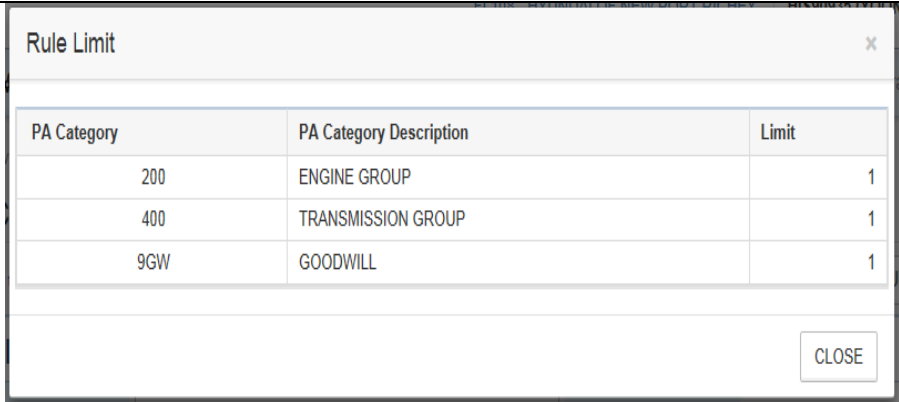
Type	Attachment Name	Delete
No Attachment		

🖨️ PRINT
RULE LIMIT
💾 SAVE
➤ SUBMIT

Prior Approvals are based on dealers submitting the request prior to repairs being completed. Repairs completed before obtaining the required Prior Approvals are subject to claim denial. The Estimate on the PA Request may not reflect the actual claim total. Parts and Labor will be reviewed for adherence to Section 5 (Warranty Reimbursement Policies) of the Warranty Policy and Procedures Manual.

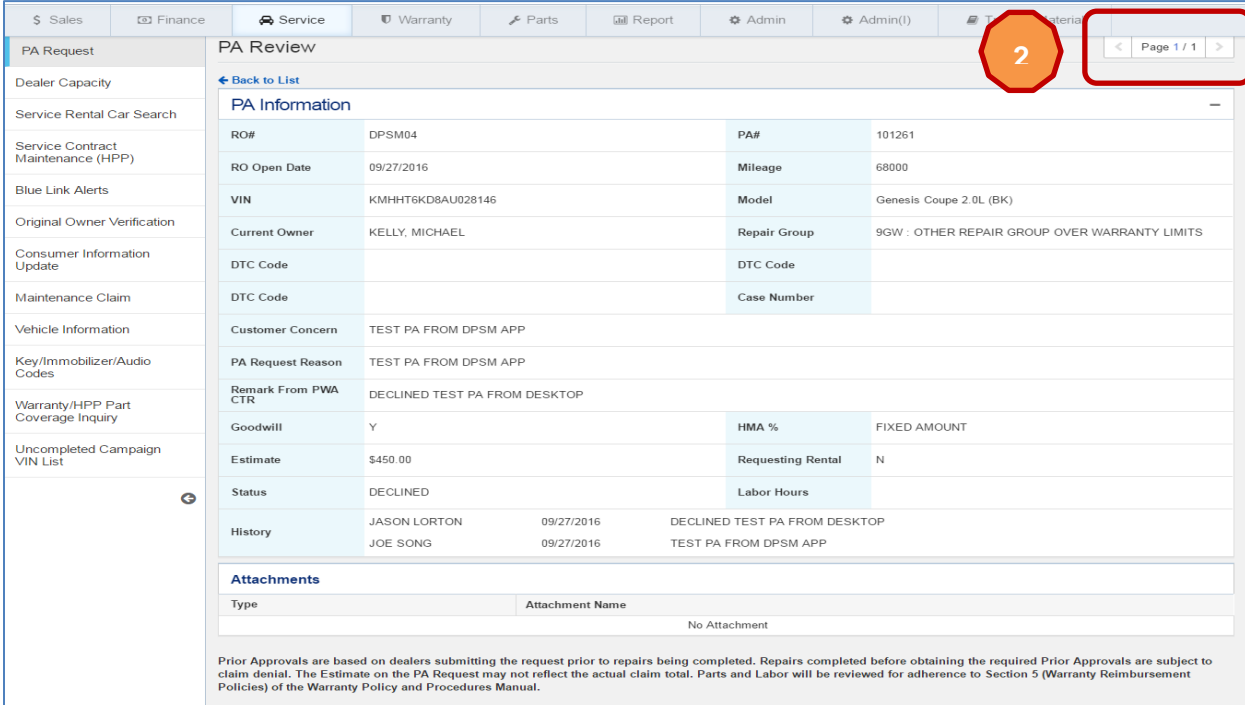
Button Information

Action Button	Definition
Save	Save PA information.
Submit	PA request will be submitted if there is no error.
Rule Limit	It will display Rule Limit.

	 <p>The screenshot shows a 'Rule Limit' dialog box with a table containing the following data:</p> <table border="1"> <thead> <tr> <th>PA Category</th> <th>PA Category Description</th> <th>Limit</th> </tr> </thead> <tbody> <tr> <td>200</td> <td>ENGINE GROUP</td> <td>1</td> </tr> <tr> <td>400</td> <td>TRANSMISSION GROUP</td> <td>1</td> </tr> <tr> <td>9GW</td> <td>GOODWILL</td> <td>1</td> </tr> </tbody> </table> <p>A 'CLOSE' button is located at the bottom right of the dialog box.</p>	PA Category	PA Category Description	Limit	200	ENGINE GROUP	1	400	TRANSMISSION GROUP	1	9GW	GOODWILL	1
PA Category	PA Category Description	Limit											
200	ENGINE GROUP	1											
400	TRANSMISSION GROUP	1											
9GW	GOODWILL	1											
Attach	Attach a file to PA request.												
Print	Prints the current screen.												

If you select one item with Approved status using checkbox and click Review / Edit button, It will open PA Review screen.

2 Page 1/1 shows that you selected only one item to review.



The screenshot shows the 'PA Review' screen in the HMA WEBDCS system. The page number 'Page 1 / 1' is highlighted with a red box and a red circle containing the number '2'. The screen displays the following information:

PA Information

RO#	DPSM04	PA#	101261
RO Open Date	09/27/2016	Mileage	68000
VIN	KMHHT6KD8AU028146	Model	Genesis Coupe 2.0L (BK)
Current Owner	KELLY, MICHAEL	Repair Group	9GW : OTHER REPAIR GROUP OVER WARRANTY LIMITS
DTC Code		DTC Code	
DTC Code		Case Number	
Customer Concern	TEST PA FROM DPSM APP		
PA Request Reason	TEST PA FROM DPSM APP		
Remark From PWA CTR	DECLINED TEST PA FROM DESKTOP		
Goodwill	Y	HMA %	FIXED AMOUNT
Estimate	\$450.00	Requesting Rental	N
Status	DECLINED		
Labor Hours			
History	JASON LORTON	09/27/2016	DECLINED TEST PA FROM DESKTOP
	JOE SONG	09/27/2016	TEST PA FROM DPSM APP

Attachments

Type	Attachment Name
	No Attachment

Prior Approvals are based on dealers submitting the request prior to repairs being completed. Repairs completed before obtaining the required Prior Approvals are subject to claim denial. The Estimate on the PA Request may not reflect the actual claim total. Parts and Labor will be reviewed for adherence to Section 5 (Warranty Reimbursement Policies) of the Warranty Policy and Procedures Manual.

If you select three items using check box and click Review / Edit button. You will see PA Review or Review / Edit screen depending on status.

Search Result : 282

Review / Edit Excel

	R.O. #	Created Date	PA #	VIN #	Mileage	Goodwill	OP DESC.	Estimate	Status
<input type="checkbox"/>	585316	09/28/2016	101263	5NPDH4AE9FH647410	12302	N	HQ ADJUSTMENT	100.00	APPROVED
<input type="checkbox"/>	DPSM04	09/27/2016	101261	KMHHT6KD8AU028146	68000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	450.00	DECLINED
<input type="checkbox"/>	DPSM03	09/27/2016	101260	KMHHT6KD8AU028146	68000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	APPROVED
<input type="checkbox"/>	DPSM05	09/27/2016	101262	KMHHT6KD8AU028146	69000	Y	ENGINE GROUP	4000.00	IN PROGRESS
<input type="checkbox"/>	DPSM02	09/26/2016	101259	KMHHT6KD8AU028146	66000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	DECLINED
<input type="checkbox"/>	DPSM01	09/26/2016	101258	KMHHT6KD8AU028146	65000	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	600.00	APPROVED
<input type="checkbox"/>	6586317	09/19/2016	101257	5NPEC4AC4EH884824	35163	N	ENGINE GROUP	6026.00	APPROVED
<input checked="" type="checkbox"/>	6583917	09/07/2016	101242	KMHTC6AD0CU071507	64911	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	716.00	APPROVED
<input checked="" type="checkbox"/>	6583567	09/19/2016	101256	5XYZU3LB4EG136014	61524	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	560.00	RETURNED (9DAYS BEFORE EXPIRATION)
<input checked="" type="checkbox"/>	6586003	09/17/2016	101255	5NPEB4ACXCH478420	102442	Y	OTHER REPAIR GROUP OVER WARRANTY LIMITS	158.13	APPROVED

Page 1/3 shows PA Review screen because the Status is APPROVED.

Navigation: \$ Sales Finance Service Warranty Parts Report Admin Admin() Training Material

PA Request Service / PA Request

Dealer Capacity PA Review < Page 1 / 3 >

Service Rental Car Search

Service Contract Maintenance (HPP) [Back to List](#)

Blue Link Alerts

Original Owner Verification

Consumer Information

PA Information

RO#	6583917	PA#	101242
RO Open Date	09/07/2016	Mileage	64911
VIN	KMHTC6AD0CU071507	Model	VELOSTER (FS)
Current Owner	PERKO, MICHAEL	Repair Group	9GW : OTHER REPAIR GROUP OVER WARRANTY LIMITS

Page 2/3 shows PA Entry / Resubmission screen because the Status is RETRURNED.

Navigation: \$ Sales Finance Service Warranty Parts Report Admin Admin() Training Material

PA Request Service / PA Request

Dealer Capacity PA Entry/Resubmission < Page 2 / 3 >

Service Rental Car Search

Service Contract Maintenance (HPP) [Back to List](#)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

PA Information

RO#	6583567	PA#	101256
RO Open Date	09/19/2016	Mileage	61524
VIN	5XYZU3LB4EG136014	Model	SANTA FE SPORT (AN)
Original Owner	SHUBERT, STEVEN L	Current Owner	Last Name: FINCH, First Name: ADAM
* Repair Group	GOODWILL	DTC Code	

Page 3/3 shows PA Review screen because the Status is APPROVED.

Service / PA Request Page 3 / 3																					
PA Request Dealer Capacity Service Rental Car Search Service Contract Maintenance (HPP) Blue Link Alerts Original Owner Verification Consumer Information Update	PA Review Back to List PA Information <table border="1"> <tr> <td>RO#</td> <td>6586003</td> <td>PA#</td> <td>101255</td> </tr> <tr> <td>RO Open Date</td> <td>09/17/2016</td> <td>Mileage</td> <td>102442</td> </tr> <tr> <td>VIN</td> <td>5NPEB4ACXCH478420</td> <td>Model</td> <td>SONATA (YF)</td> </tr> <tr> <td>Current Owner</td> <td>TAYLOR, STACEY</td> <td>Repair Group</td> <td>9GW : OTHER REPAIR GROUP OVER WARRANTY LIMITS</td> </tr> <tr> <td>DTC Code</td> <td></td> <td>DTC Code</td> <td></td> </tr> </table>	RO#	6586003	PA#	101255	RO Open Date	09/17/2016	Mileage	102442	VIN	5NPEB4ACXCH478420	Model	SONATA (YF)	Current Owner	TAYLOR, STACEY	Repair Group	9GW : OTHER REPAIR GROUP OVER WARRANTY LIMITS	DTC Code		DTC Code	
RO#	6586003	PA#	101255																		
RO Open Date	09/17/2016	Mileage	102442																		
VIN	5NPEB4ACXCH478420	Model	SONATA (YF)																		
Current Owner	TAYLOR, STACEY	Repair Group	9GW : OTHER REPAIR GROUP OVER WARRANTY LIMITS																		
DTC Code		DTC Code																			


3.2 Dealer Capacity

This screen is to maintain various values related to dealer capacity such as Number of technicians working each day, Hours worked per day for each technician, and Hours open daily for Vehicle pickup and drop-off. You can update data and submit.

Service / Dealer Capacity 1																																																											
Dealer Capacity Service Rental Car Search Service Contract Maintenance (HPP) Blue Link Alerts Original Owner Verification Consumer Information Update Maintenance Claim Vehicle Information Key/Immobilizer/Audio Codes Warranty/HPP Part Coverage Inquiry Uncompleted Campaign VIN List	Dealer Capacity For 2016 Dealer: FL108 User Providing Update: HIS90935 Date: 10/01/2016 <input checked="" type="checkbox"/> Copying Existing Data <input type="button" value="SUBMIT"/> <table border="1"> <thead> <tr> <th></th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> <th>Sunday</th> </tr> </thead> <tbody> <tr> <td>Current Value The number of technician working each day(0 - 50)</td> <td>12.00</td> <td>30.00</td> <td>30.00</td> <td>30.00</td> <td>30.00</td> <td>24.00</td> <td>7.00</td> </tr> <tr> <td>Current Value The number of hours technicians worked each day(0 - 12)</td> <td>9.00</td> <td>9.00</td> <td>9.00</td> <td>9.00</td> <td>9.00</td> <td>9.00</td> <td>9.00</td> </tr> <tr> <td>Current Value The numbers of hours open(0 - 15)</td> <td>12.00</td> <td>12.00</td> <td>12.00</td> <td>12.00</td> <td>12.00</td> <td>9.00</td> <td>6.00</td> </tr> </tbody> </table> <table border="1"> <tr> <td>Current Value Number of Hyundai Service Stalls(1 - 75)</td> <td>33</td> </tr> <tr> <td>Current Value Number of Service Stalls other franchise(0 - 75)</td> <td>7</td> </tr> <tr> <td>Current Value Avg Technician Efficiency as a decimal(0.0 - 1.4)</td> <td>1.17</td> </tr> <tr> <td>Current Value Revised Posted Cust Labor Rate(1 - 200)</td> <td>105.00</td> </tr> <tr> <td>Current Value Revised Internal Labor Rate(1 - 200)</td> <td>105.00</td> </tr> <tr> <td>Current Value Revised Warranty Labor Rate(1 - 200)</td> <td>99.50</td> </tr> </table> <table border="1"> <thead> <tr> <th></th> <th>2011 YE</th> <th>2012 YE</th> <th>2013 YE</th> <th>2014 YE</th> <th>2015 YE</th> <th>2016 YTD</th> </tr> </thead> <tbody> <tr> <td>Current Value Corrected CP Repair Order Counts</td> <td>23295</td> <td>30322</td> <td>33456</td> <td>45545</td> <td>51813</td> <td>-</td> </tr> </tbody> </table> <input type="button" value="SUBMIT"/>		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Current Value The number of technician working each day(0 - 50)	12.00	30.00	30.00	30.00	30.00	24.00	7.00	Current Value The number of hours technicians worked each day(0 - 12)	9.00	9.00	9.00	9.00	9.00	9.00	9.00	Current Value The numbers of hours open(0 - 15)	12.00	12.00	12.00	12.00	12.00	9.00	6.00	Current Value Number of Hyundai Service Stalls(1 - 75)	33	Current Value Number of Service Stalls other franchise(0 - 75)	7	Current Value Avg Technician Efficiency as a decimal(0.0 - 1.4)	1.17	Current Value Revised Posted Cust Labor Rate(1 - 200)	105.00	Current Value Revised Internal Labor Rate(1 - 200)	105.00	Current Value Revised Warranty Labor Rate(1 - 200)	99.50		2011 YE	2012 YE	2013 YE	2014 YE	2015 YE	2016 YTD	Current Value Corrected CP Repair Order Counts	23295	30322	33456	45545	51813	-
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday																																																				
Current Value The number of technician working each day(0 - 50)	12.00	30.00	30.00	30.00	30.00	24.00	7.00																																																				
Current Value The number of hours technicians worked each day(0 - 12)	9.00	9.00	9.00	9.00	9.00	9.00	9.00																																																				
Current Value The numbers of hours open(0 - 15)	12.00	12.00	12.00	12.00	12.00	9.00	6.00																																																				
Current Value Number of Hyundai Service Stalls(1 - 75)	33																																																										
Current Value Number of Service Stalls other franchise(0 - 75)	7																																																										
Current Value Avg Technician Efficiency as a decimal(0.0 - 1.4)	1.17																																																										
Current Value Revised Posted Cust Labor Rate(1 - 200)	105.00																																																										
Current Value Revised Internal Labor Rate(1 - 200)	105.00																																																										
Current Value Revised Warranty Labor Rate(1 - 200)	99.50																																																										
	2011 YE	2012 YE	2013 YE	2014 YE	2015 YE	2016 YTD																																																					
Current Value Corrected CP Repair Order Counts	23295	30322	33456	45545	51813	-																																																					

Button Information

Action Button	Definition
Copying Existing Data	It will copy the previous value to the current value.
Submit	It will be submitted if there is no error.

If you want to copy the previous value to the current value, click  Copying Existing Data. Then all the previous value will be copied to the current value.

SALES
FINANCE
SERVICE
WARRANTY
PARTS
REPORT
ADMIN
ADMIN(I)
TRAINING MATERIAL

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Uncompleted Campaign VIN List

Service / Dealer Capacity

Dealer Capacity For 2016

Dealer: FL108 User Providing Update: HIS90935

Date: 10/01/2016

Copying Existing Data

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Current Value The number of technician working each day(0 - 50)	12.00	30.00	30.00	30.00	30.00	24.00	7.00
Current Value The number of hours technicians worked each day(0 - 12)	9.00	9.00	9.00	9.00	9.00	9.00	9.00
Current Value The numbers of hours open(0 - 15)	12.00	12.00	12.00	12.00	12.00	9.00	6.00

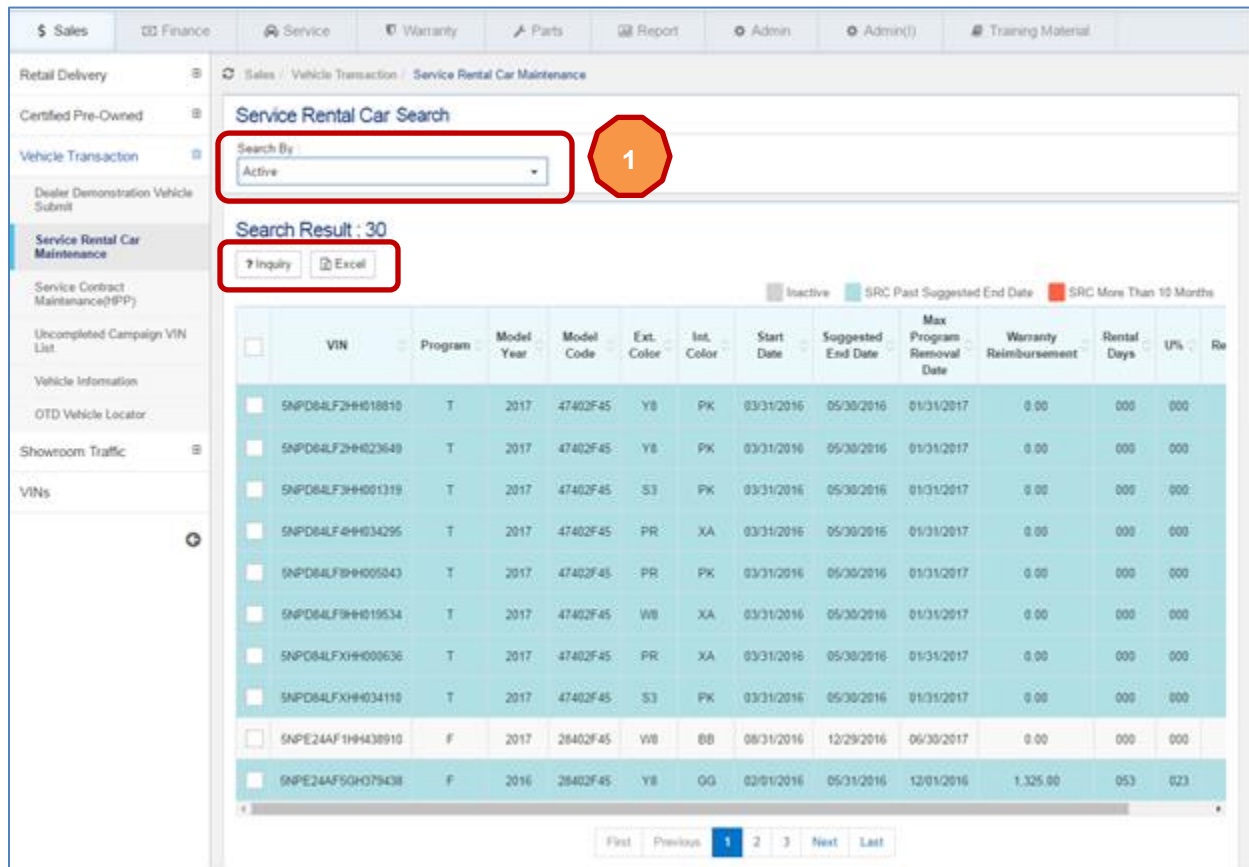
Current Value Number of Hyundai Service Stalls(1 - 75)	33
Current Value Number of Service Stalls other franchise(0 - 75)	7
Current Value Avg Technician Efficiency as a decimal(0.0 - 1.4)	1.17
Current Value Revised Posted Cust Labor Rate(1 - 200)	105.00
Current Value Revised Internal Labor Rate(1 - 200)	105.00
Current Value Revised Warranty Labor Rate(1 - 200)	99.50

	2011 YE	2012 YE	2013 YE	2014 YE	2015 YE	2016 YTD
Current Value Corrected CP Repair Order Counts	23295	30322	33456	45545	51613	-

3.3 Service Rental Car Search

You can search Service Rental Car by Active, Inactive, VIN, and SRC program. The result list includes VIN and program details.

If you select Active in  Search By dropdown box, you will see list of active SRC.



Service Rental Car Search

Search By: Active

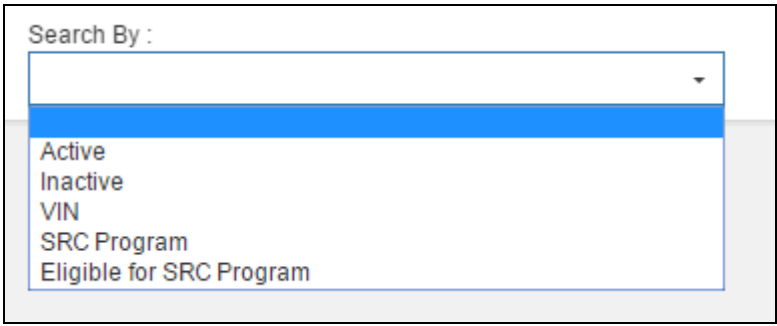
Search Result : 30

[Inquiry](#) [Excel](#)

VIN	Program	Model Year	Model Code	Ext. Color	Int. Color	Start Date	Suggested End Date	Max Program Removal Date	Warranty Reimbursement	Rental Days	UP%	Re
SNPD84F2H018810	T	2017	47402F45	Y8	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84F2H023640	T	2017	47402F45	Y8	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84F3H001319	T	2017	47402F45	S3	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84F4H034295	T	2017	47402F45	PR	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84F8H005043	T	2017	47402F45	PR	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84F9H019534	T	2017	47402F45	W8	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84FXH008636	T	2017	47402F45	PR	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPD84FXH034110	T	2017	47402F45	S3	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
SNPE24F1H9438910	F	2017	28402F45	W8	BB	08/31/2016	12/29/2016	06/30/2017	0.00	000	000	
SNPE24F50H079408	F	2016	28402F45	Y8	GG	02/01/2016	05/31/2016	12/01/2016	1,325.00	053	023	

First Previous 1 2 3 Next Last

Button Information

Action Button	Definition
Search By	Click Search By dropdown box, then you will see the below options. 
Inquiry	It will display Service Rental Car Inquiry screen.
Excel	The results list is downloaded to excel.

Select SRCs and click Inquiry button. Then you will see Service Rental Car Inquiry screen.

[\\$ Sales](#)
[Finance](#)
[Service](#)
[Warranty](#)
[Parts](#)
[Report](#)
[Admin](#)
[Admin\(I\)](#)
[Training Material](#)
Page 1 / 1

Service Rental Car Inquiry

[← Back To List](#)

Service Rental Car Information

VIN: 5NPD84LF2HH018810

Remove From SRC Program:

SRC Program : T TEST DRIVE

SRC Date: (Start) 03/31/2016 (End) (SRC Days) 181

SRC Miles: (Start) 0000005 (End) 0000000

Warranty Rental Days: 000

Warranty Utilization %: 000

Warranty Reimbursement: 0.00

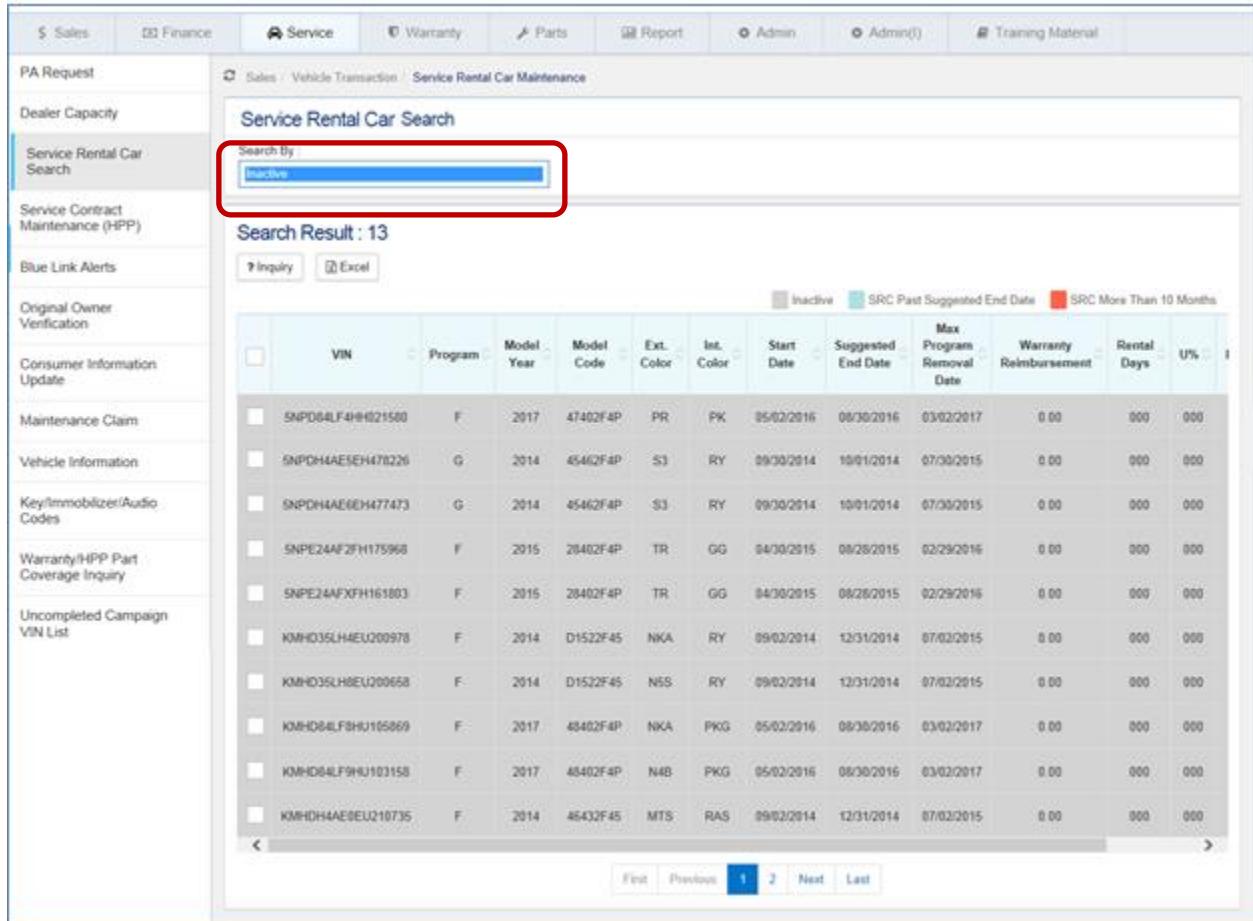
SRC Cancel Request:

Payment Audit Trail

Transaction Type	Transaction Date	Transaction Amount	Debit/Credit	Transaction Reference Number	Remarks
Discount Adjustment_Credit	04/30/2016	1,000.00	Credit	SD8012603	Program Changed from F to T
Discount Adjustment_Debit(Chargeback)	05/31/2016	750.00	Debit	SD8012819	Program Changed from F to T
Discount	03/31/2016	750.00	Credit	SR6031205	
Insurance Adjustment_Credit	05/31/2016	1.88	Credit	SLI0047916	Program Changed from F to T
Insurance	03/31/2016	1.88	Debit	SLI0045911	

[First](#)
[Previous](#)
1
[Next](#)
[Last](#)

If you select Inactive in Search By dropdown box, you will see list of inactive SRC.

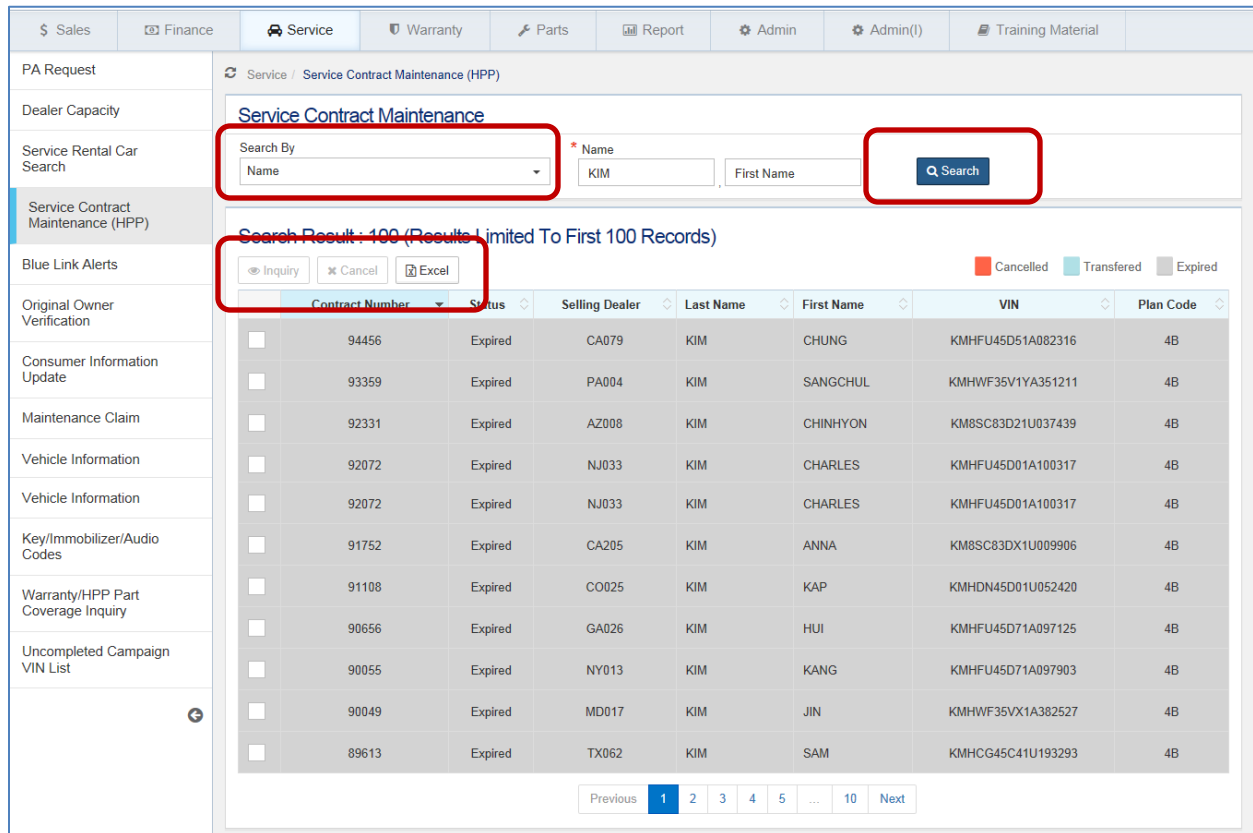


The screenshot shows the 'Service Rental Car Search' interface. The 'Search By' dropdown menu is highlighted with a red box and set to 'Inactive'. Below the search bar, it indicates 'Search Result : 13'. There are buttons for 'Inquiry' and 'Excel'. A legend shows 'Inactive' (grey), 'SRC Past Suggested End Date' (light blue), and 'SRC More Than 10 Months' (red). The table below lists 13 results with columns for VIN, Program, Model Year, Model Code, Ext. Color, Int. Color, Start Date, Suggested End Date, Max Program Removal Date, Warranty Reimbursement, Rental Days, and U%.

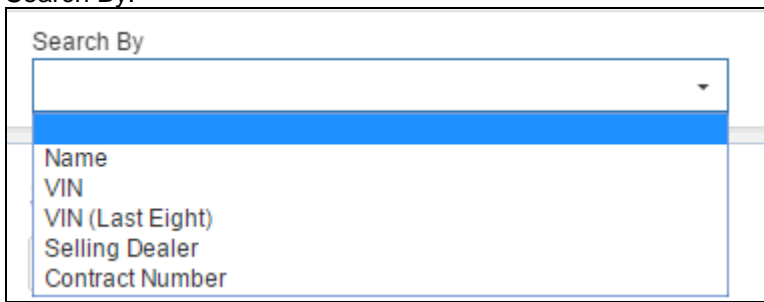
	VIN	Program	Model Year	Model Code	Ext. Color	Int. Color	Start Date	Suggested End Date	Max Program Removal Date	Warranty Reimbursement	Rental Days	U%
<input type="checkbox"/>	SNPD84LF4H621580	F	2017	47402F4P	PR	PK	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	SNPDH4AE5EH478226	G	2014	45462F4P	S3	RY	09/30/2014	10/01/2014	07/30/2015	0.00	000	000
<input type="checkbox"/>	SNPDH4AE6EH477473	G	2014	45462F4P	S3	RY	09/30/2014	10/01/2014	07/30/2015	0.00	000	000
<input type="checkbox"/>	SNPE24AF2FH175968	F	2015	28402F4P	TR	GG	04/30/2015	08/28/2015	02/29/2016	0.00	000	000
<input type="checkbox"/>	SNPE24AFXFH161803	F	2015	28402F4P	TR	GG	04/30/2015	08/28/2015	02/29/2016	0.00	000	000
<input type="checkbox"/>	KMHD35LH4EU200978	F	2014	D1522F45	NKA	RY	09/02/2014	12/31/2014	07/02/2015	0.00	000	000
<input type="checkbox"/>	KMHD35LH8EU200658	F	2014	D1522F45	N6S	RY	09/02/2014	12/31/2014	07/02/2015	0.00	000	000
<input type="checkbox"/>	KMHD84LF8HJ105869	F	2017	48402F4P	NKA	PKG	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	KMHD84LF9HJ103158	F	2017	48402F4P	N4B	PKG	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	KMHDH4AE8EU210735	F	2014	46432F45	MTS	RAS	09/02/2014	12/31/2014	07/02/2015	0.00	000	000

3.4 Service Contract Maintenance (HPP)

User can search Service Contract information by Name, VIN, Selling dealer, and Contract number. The result list includes VIN's service contract information.



Button Information

Action Button / Link	Definition
Search	<p>Search Service Contract information by Name, VIN, Selling dealer, and Contract number.</p> <p>Search By:</p> 
Inquiry	Select contracts and click Inquiry button. It will open Service Contract Maintenance Detail screen.
Cancel	Select contracts and click Cancel button. Service Contract Maintenance Delete screen is displayed.



Excel	The results list is downloaded to excel.
--------------	--

Select service contracts and click Inquiry button. It will open Service Contract Maintenance Detail screen.

🏠 Sales
🏠 Finance
🚗 Service
🛡️ Warranty
🔧 Parts
📄 Report
⚙️ Admin
⚙️ Admin(I)
📁 Training Material

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Uncompleted Campaign VIN List

Service Contract Maintenance Detail

Page 1 / 1

[← Back to List](#)

Basic Information

Contract No	94456	VIN	KMHFU45D51A082316 XG300/350 (XG)		
Contract Plan	4B 10/100 99+ADVAN.PLUS	Maintenance/Service	N		
Owner	Last Name: KIM	First Name: CHUNG	Middle Initial: I		
Address	815 COBBLE COVE LN		City	SACRAMENTO	
State	CA	Zip Code	95831		
Telephone No	916-395-4258	Dealer Code	CA079 SENATOR HYUNDAI		

Dealer Cost

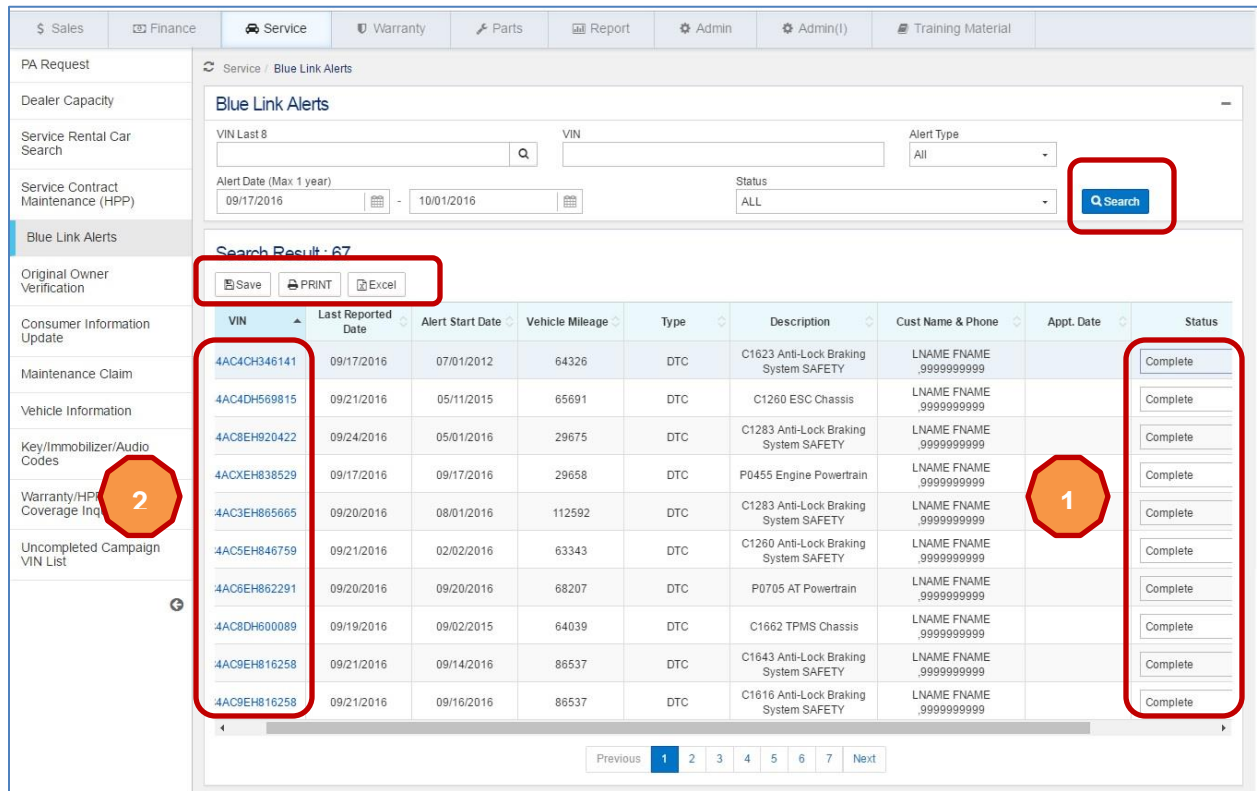
Contract	Maintenance/Service	Surcharge	Total
629.00	0.00	0.00	629.00

Contract Details

Effective Date	01/16/2001	Contract Received	03/25/2001
Start Date	01/16/2001	Expire Date	01/16/2011
Selling Mileage	24	Selling Price	1296.00
Invoice Date	02/15/2001	Invoice No.	21510
Cancel Date		Cancellation Fee	0.00
Cancel Mileage	0	Dealer Refund Amt	0.00
Transfer Mileage	0	Customer Refund Amt	0.00
Transfer Date		Transfer Fee	0.00

3.5 Blue Link Alerts

Blue Link Alerts Information is searched by VIN, Status, and Alert Date. The result list includes Blue link alerts information for a VIN and you can change the status in the result list to update.



PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Coverage Inq

Uncompleted Campaign VIN List

Service | Blue Link Alerts

Blue Link Alerts

VIN Last 8: VIN: Alert Type: Status:

Alert Date (Max 1 year): 09/17/2016 - 10/01/2016

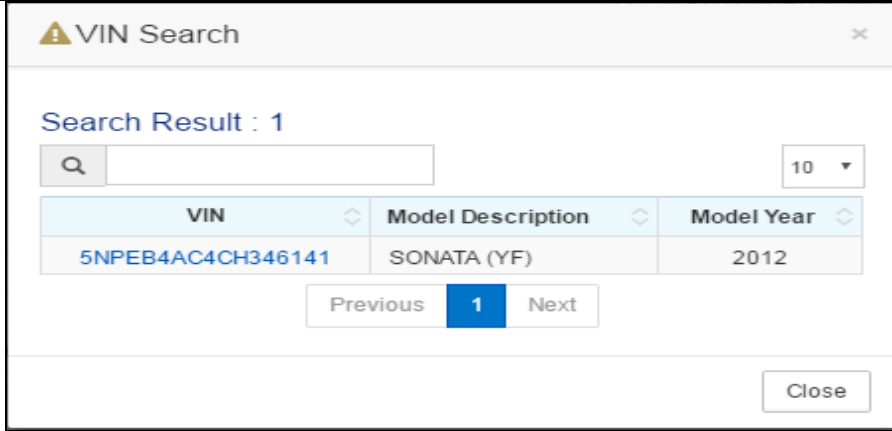
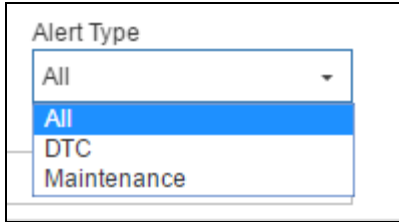
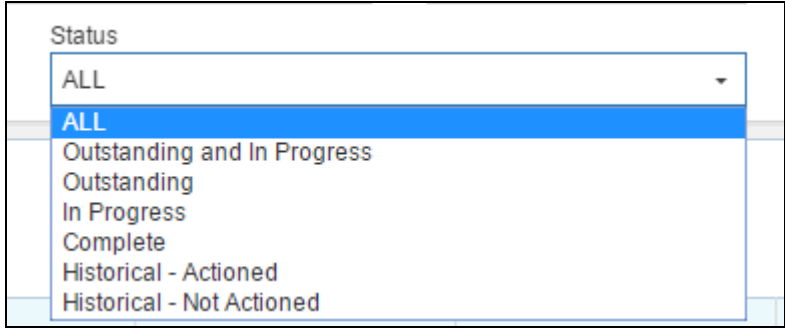
Search Result - 67


VIN	Last Reported Date	Alert Start Date	Vehicle Mileage	Type	Description	Cust Name & Phone	Appt. Date	Status
4AC4CH346141	09/17/2016	07/01/2012	64326	DTC	C1623 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete
4AC4DH569815	09/21/2016	05/11/2015	65691	DTC	C1260 ESC Chassis	LNAME FNAME 9999999999		Complete
4AC8EH920422	09/24/2016	05/01/2016	29675	DTC	C1283 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete
4ACXE838529	09/17/2016	09/17/2016	29658	DTC	P0455 Engine Powertrain	LNAME FNAME 9999999999		Complete
4AC3EH865665	09/20/2016	08/01/2016	112592	DTC	C1283 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete
4AC5EH846759	09/21/2016	02/02/2016	63343	DTC	C1260 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete
4AC6EH862291	09/20/2016	09/20/2016	68207	DTC	P0705 AT Powertrain	LNAME FNAME 9999999999		Complete
4AC8DH600089	09/19/2016	09/02/2015	64039	DTC	C1662 TPMS Chassis	LNAME FNAME 9999999999		Complete
4AC9EH816258	09/21/2016	09/14/2016	86537	DTC	C1643 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete
4AC9EH816258	09/21/2016	09/16/2016	86537	DTC	C1616 Anti-Lock Braking System SAFETY	LNAME FNAME 9999999999		Complete

Previous 1 2 3 4 5 6 7 Next

Button Information

Action Button	Definition
Search	<p>Search Blue Link Alerts by Last 8 digits of VIN, VIN, Alert Type, Status, and Alert Date.</p> <p>VIN Last 8 : Enter last 8 digits of VIN if you don't know full VIN and click search icon. You will see VIN Search pop-up window. Select a VIN in the list. Then the VIN will be populated in VIN text box.</p>


	<div data-bbox="500 281 1386 709">  </div> <p data-bbox="500 741 639 772">Alert Type :</p> <div data-bbox="500 800 896 1020">  </div> <p data-bbox="500 1083 594 1115">Status :</p> <div data-bbox="500 1142 1279 1467">  </div>
<p>Save</p>	<p>Change status in the list and click Save button. The status will be updated.</p>
<p>Excel</p>	<p>The results list is downloaded to excel.</p>
<p>Print</p>	<p>Prints the current screen.</p>

To update a status, click  Status dropdown box. Then you will see the below options. Select status from the dropdown box and click Save button. The status will be updated.

Search Result : 67

Save PRINT Excel

Last Reported Date	Alert Start Date	Vehicle Mileage	Type	Description	Cust Name & Phone	Appt. Date	Status
09/17/2016	07/01/2012	64326	DTC	C1623 Anti-Lock Braking System SAFETY	LNAME FNAME .9999999999		Complete
09/21/2016	05/11/2015	65691	DTC	C1260 ESC Chassis	LNAME FNAME .9999999999		In Progress
09/24/2016	05/01/2016	29675	DTC	C1283 Anti-Lock Braking System SAFETY	LNAME FNAME .9999999999		Complete

To inquire VIN details, click  VIN in the list. Then you will see VIN details in Vehicle Information screen.

[Sales](#)
[Finance](#)
[Service](#)
[Warranty](#)
[Parts](#)
[Report](#)
[Admin](#)
[Admin\(I\)](#)
[Training Material](#)

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Uncompleted Campaign VIN List

Service / Blue Link Alerts

Vehicle Information

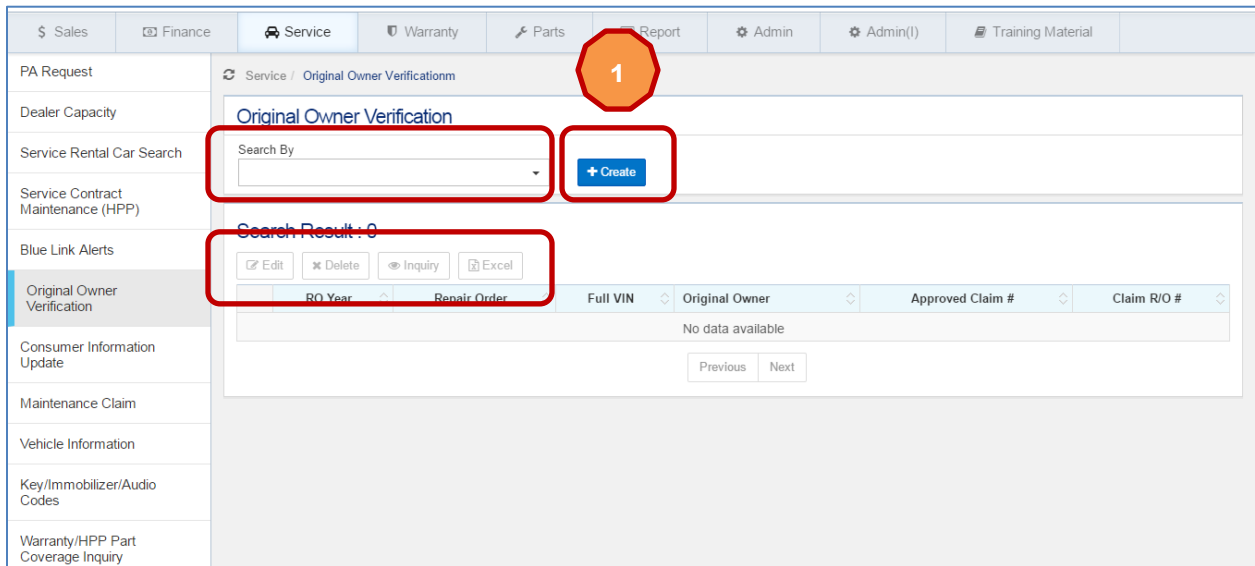
VIN Last 8: VIN:

Basic Vehicle Information

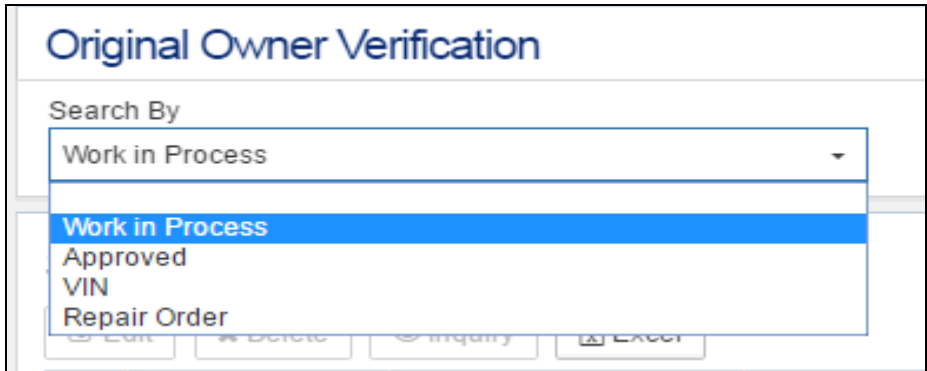
VIN	5NPEB4AC4CH346141	Model	SONATA (YF) 2012 Automatic
Warranty Start Date	08/12/2011 (61 months, 20 days)	Extra Warranty	SHORT BLK-WRTY EXT 16-EM-001/CLASS ACTIO
Original Owner	FLYNN, TERESA E	DMV Transfer Date	
Current Owner	WERT, TERESA <input type="button" value="Edit"/>	Selling Dealer	FL108 HYUNDAI OF NEW PORT RICHEY
Date Wholesale	08/08/2011	Date Retailed	08/12/2011
Wholesale Dealer	FL108 HYUNDAI OF NEW PORT RICHEY	Retailer Dealer	FL108 HYUNDAI OF NEW PORT RICHEY
Retail Flag	Y	Production Date	08/01/2011
Emission Type	50-STATE	Allocation Date	06/23/2011
IQS / CSI / VDS / Others		Branded / Warranty Info	
Customer Loyalty	2 Hyundais in household	Service Interval	Severe
Dealer Case Management	No	Fleet Type	RETAIL

3.6 Original Owner Verification


You can create requests for Original Owner Verification in this screen. Original Owner Verification is to verify original owner and add current owner and relationship to original owner.

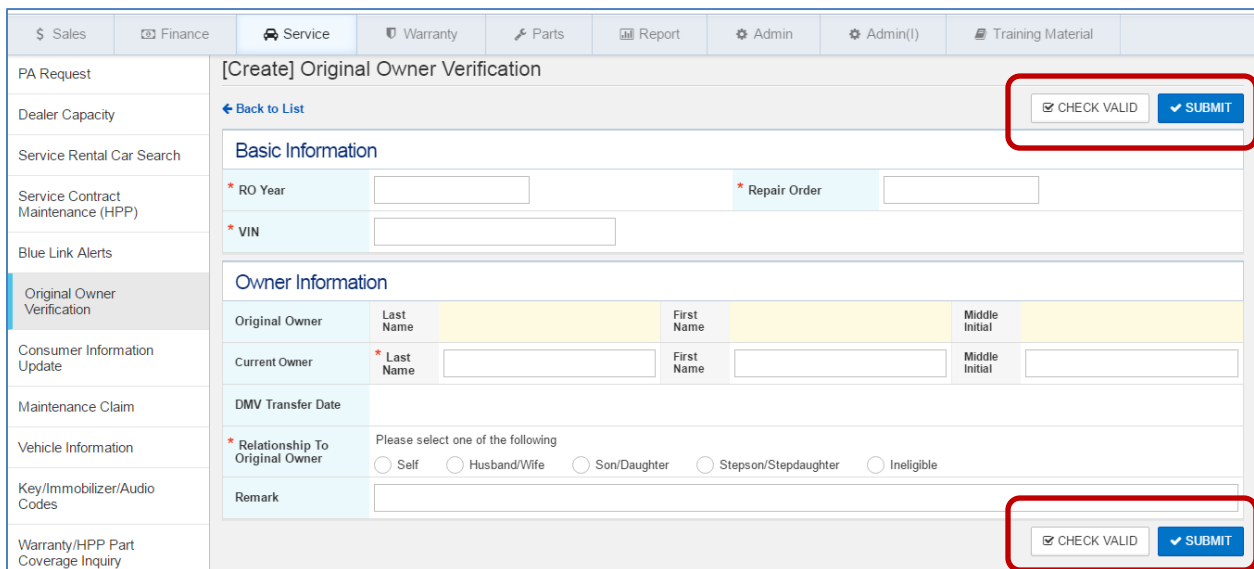


Button Information

Action Button	Definition
Search By	<p>Search Original Owner information by Work In Process, Approved, VIN, and Repair Order. Once you click Search By dropdown box, you will see the below options.</p> 
Create	It will open [Create] Original Owner Verification screen.
Edit	Select items using checkbox and click Edit button. You will see [Edit] Original Owner Verification screen.

Delete	Select items using checkbox and click Delete button. You will see [Delete] Original Owner Verification screen.
Inquiry	Select items using checkbox and click Inquiry button. You will see [Inquiry] Original Owner Verification screen.
Excel	The results list is downloaded to excel.

To create a new Original Owner Verification request, click  Create button, then it will display [Create] Original Owner Verification screen.

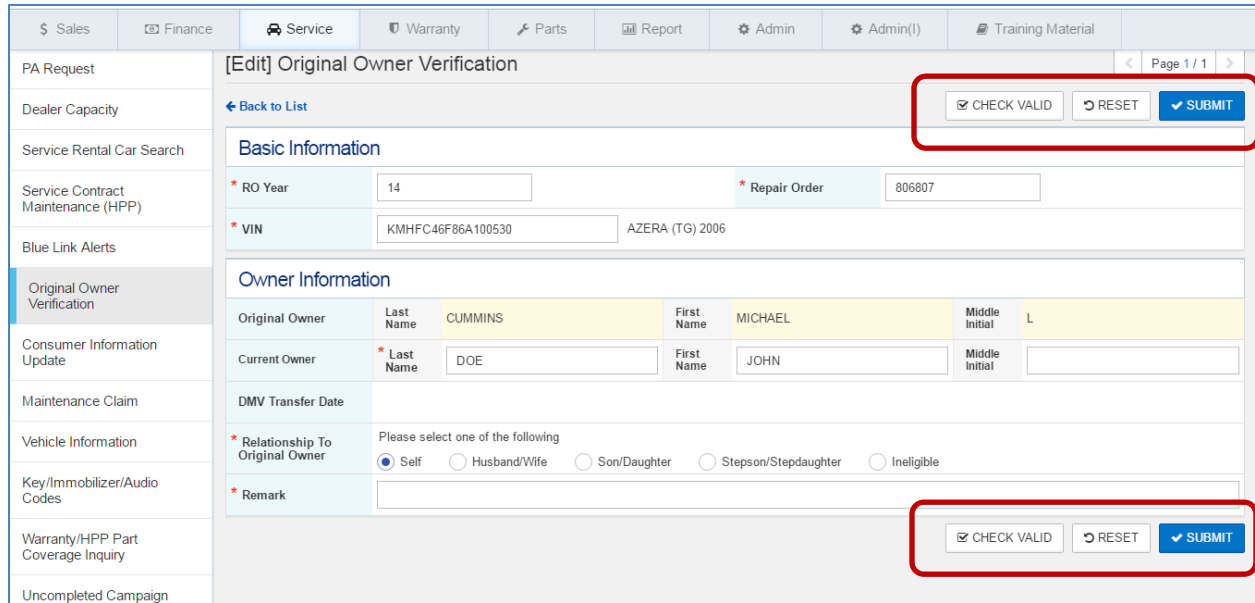


The screenshot shows the 'Service' menu with 'Original Owner Verification' selected. The form title is '[Create] Original Owner Verification'. It features a 'Back to List' link and two sets of 'CHECK VALID' and 'SUBMIT' buttons. The form is divided into 'Basic Information' and 'Owner Information' sections. The 'Basic Information' section includes fields for RO Year, Repair Order, and VIN. The 'Owner Information' section includes fields for Original Owner (Last Name, First Name, Middle Initial), Current Owner (Last Name, First Name, Middle Initial), DMV Transfer Date, and Relationship To Original Owner (radio buttons for Self, Husband/Wife, Son/Daughter, Stepson/Stepdaughter, Ineligible). A Remark field is also present.

Button Information

Action Button	Definition
Check Valid	It will validate all the fields and display error messages if there are errors.
Submit	Original Owner Verification will be submitted if there is no error.

If you select items using checkbox and click Edit button. You will see [Edit] Original Owner Verification screen.



Button Information

Action Button	Definition
Check Valid	It will validate all the fields and display error messages if there are errors.
Submit	Original Owner Verification will be submitted if there is no error.
Reset	It will display the last saved data on the screen.

If you select items using checkbox and click Delete button. You will see [Delete] Original Owner Verification screen

Navigation: \$ Sales | Finance | Service | Warranty | Parts | Report | Admin | Admin(I) | Training Material

Claims | Service / Original Owner Verification

[Delete] Original Owner Verification Page 1 / 1

[Back to List](#) ✖ DELETE

Basic Information

RO Year	14	Repair Order	099575
VIN	KMH4A4E4CU255996 ELANTRA(MDIUD) 2012		

Owner Information

Original Owner	Last Name	KIM	First Name	HEE	Middle Initial	
Current Owner	Last Name	DOE	First Name	JOHN	Middle Initial	
DMV Transfer Date						
Relationship To Original Owner	<input type="radio"/> Self <input type="radio"/> Husband/Wife <input type="radio"/> Son/Daughter <input type="radio"/> Stepson/Stepdaughter <input checked="" type="radio"/> Ineligible					
Remark	ECM SOFTWARE TO IMPROVE DTC LOGIC					

✖ DELETE

Button Information

Action Button	Definition
Delete	Original Owner information will be deleted.

If you select items using checkbox and click Inquiry button. You will see [Inquiry] Original Owner Verification screen .

Navigation: \$ Sales | Finance | Service | Warranty | Parts | Report | Admin | Admin(I) | Training Material

PA Request | Dealer Capacity | Service Rental Car Search | Service Contract Maintenance (HPP) | Blue Link Alerts | **Original Owner Verification** | Consumer Information Update | Maintenance Claim | Vehicle Information | Key/Immobilizer/Audio Codes | Warranty/HPP Part Coverage Inquiry | Uncompleted Campaign

[Inquiry] Original Owner Verification Page 1 / 1

[Back to List](#)

Basic Information

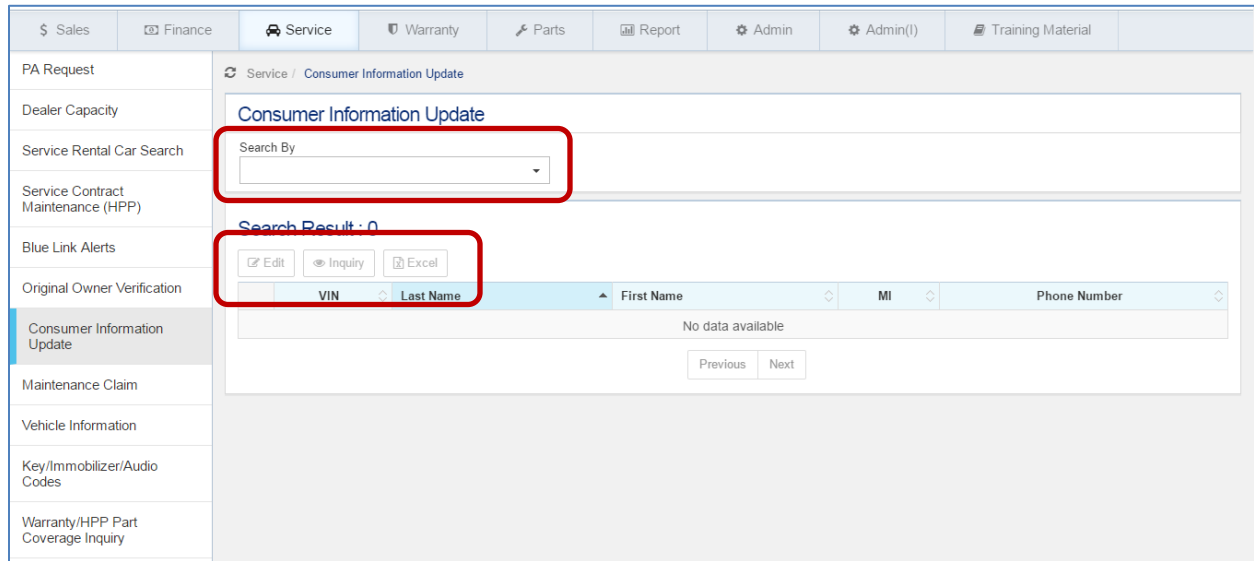
RO Year	14	Repair Order	806807
VIN	KMHFC46F86A100530 AZERA (TG) 2006		

Owner Information

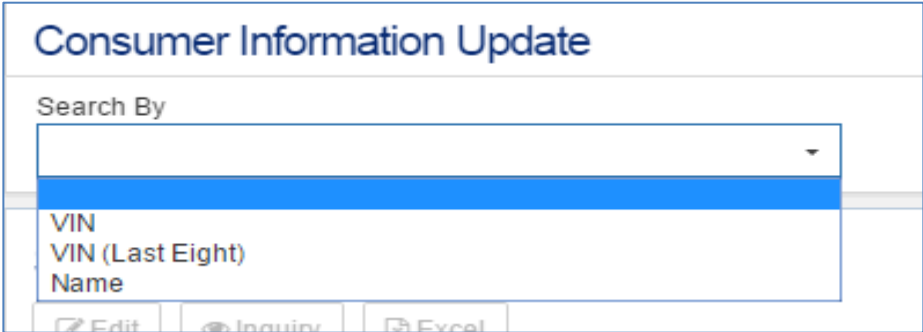
Original Owner	Last Name	CUMMINS	First Name	MICHAEL	Middle Initial	L
Current Owner	Last Name	DOE	First Name	JOHN	Middle Initial	
DMV Transfer Date						
Relationship To Original Owner	<input checked="" type="radio"/> Self <input type="radio"/> Husband/Wife <input type="radio"/> Son/Daughter <input type="radio"/> Stepson/Stepdaughter <input type="radio"/> Ineligible					
Remark						

3.7 Consumer Information Update

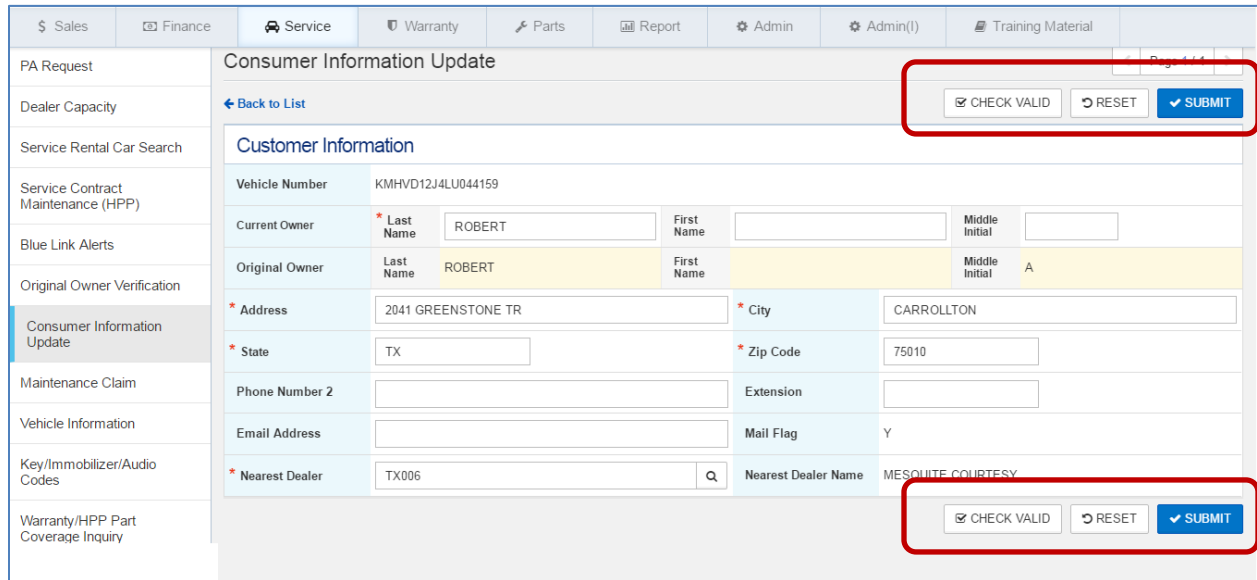
You can search for consumer information by VIN, Last 8 digits of VIN, and Name, and update consumer information.



Button Information

Action Button	Definition
Search By	<p>Search consumer information by VIN, Last 8 digits of VIN, and Name. Once you click Search By dropdownbox, you will the below options.</p> 
Edit	Select items using checkbox and then click Edit button. You will see Customer Information Update screen.
Inquiry	Select items using checkbox and then click Inquiry button. You will see Customer Information Update screen.
Excel	The results list is downloaded to excel.

Once you select items using checkbox and then click Edit button. You will see Customer Information Update screen.



Button Information

Action Button	Definition
Check Valid	It will validate all the fields and display error messages if there are errors.
Reset	It will display the last saved data on the screen.
Submit	Customer information will be submitted if there is no error.

If you select items using checkbox and then click Inquiry button. You will see Customer Information Update screen.

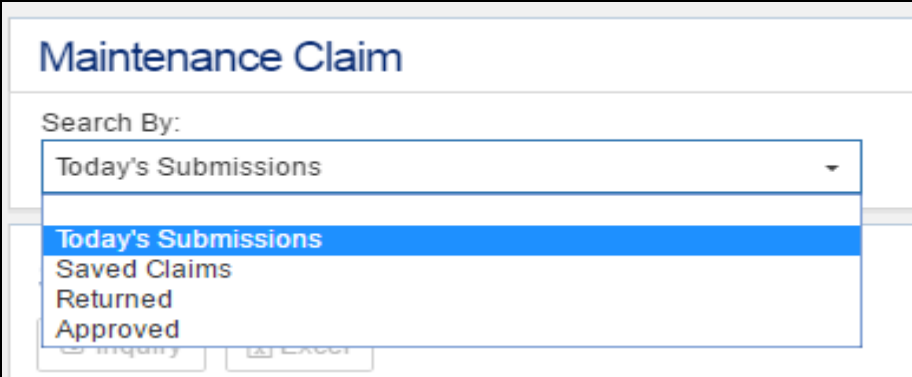
SALES FINANCE SERVICE WARRANTY PARTS REPORT ADMIN ADMIN(I) TRAINING MATERIAL																																																																
PA Request	Consumer Information Update Page 1 / 1																																																															
Dealer Capacity	Back to List																																																															
Service Rental Car Search	Customer Information																																																															
Service Contract Maintenance (HPP)	<table border="1"> <tr> <td>Vehicle Number</td> <td colspan="6">KMHVD12J4LU044159</td> </tr> <tr> <td>Current Owner</td> <td>Last Name</td> <td>ROBERT</td> <td>First Name</td> <td></td> <td>Middle Initial</td> <td></td> </tr> <tr> <td>Original Owner</td> <td>Last Name</td> <td>ROBERT</td> <td>First Name</td> <td></td> <td>Middle Initial</td> <td>A</td> </tr> <tr> <td>Address</td> <td colspan="2">2041 GREENSTONE TR</td> <td>City</td> <td colspan="3">CARROLLTON</td> </tr> <tr> <td>State</td> <td>TX</td> <td>Zip Code</td> <td colspan="4">75010</td> </tr> <tr> <td>Phone Number 1</td> <td colspan="3"></td> <td>Cell Phone</td> <td colspan="2"></td> </tr> <tr> <td>Phone Number 2</td> <td colspan="3"></td> <td>Extension</td> <td colspan="2"></td> </tr> <tr> <td>Email Address</td> <td colspan="3"></td> <td>Mail Flag</td> <td colspan="2">Y</td> </tr> <tr> <td>Nearest Dealer</td> <td>TX006</td> <td>Nearest Dealer Name</td> <td colspan="4">MESQUITE COURTESY</td> </tr> </table>	Vehicle Number	KMHVD12J4LU044159						Current Owner	Last Name	ROBERT	First Name		Middle Initial		Original Owner	Last Name	ROBERT	First Name		Middle Initial	A	Address	2041 GREENSTONE TR		City	CARROLLTON			State	TX	Zip Code	75010				Phone Number 1				Cell Phone			Phone Number 2				Extension			Email Address				Mail Flag	Y		Nearest Dealer	TX006	Nearest Dealer Name	MESQUITE COURTESY			
Vehicle Number	KMHVD12J4LU044159																																																															
Current Owner	Last Name	ROBERT	First Name		Middle Initial																																																											
Original Owner	Last Name	ROBERT	First Name		Middle Initial	A																																																										
Address	2041 GREENSTONE TR		City	CARROLLTON																																																												
State	TX	Zip Code	75010																																																													
Phone Number 1				Cell Phone																																																												
Phone Number 2				Extension																																																												
Email Address				Mail Flag	Y																																																											
Nearest Dealer	TX006	Nearest Dealer Name	MESQUITE COURTESY																																																													
Blue Link Alerts																																																																
Original Owner Verification																																																																
Consumer Information Update																																																																
Maintenance Claim																																																																
Vehicle Information																																																																
Key/Immobilizer/Audio Codes																																																																
Warranty/HPP Part Coverage Inquiry																																																																
Uncompleted Campaign VIN List																																																																

3.8 Maintenance Claim

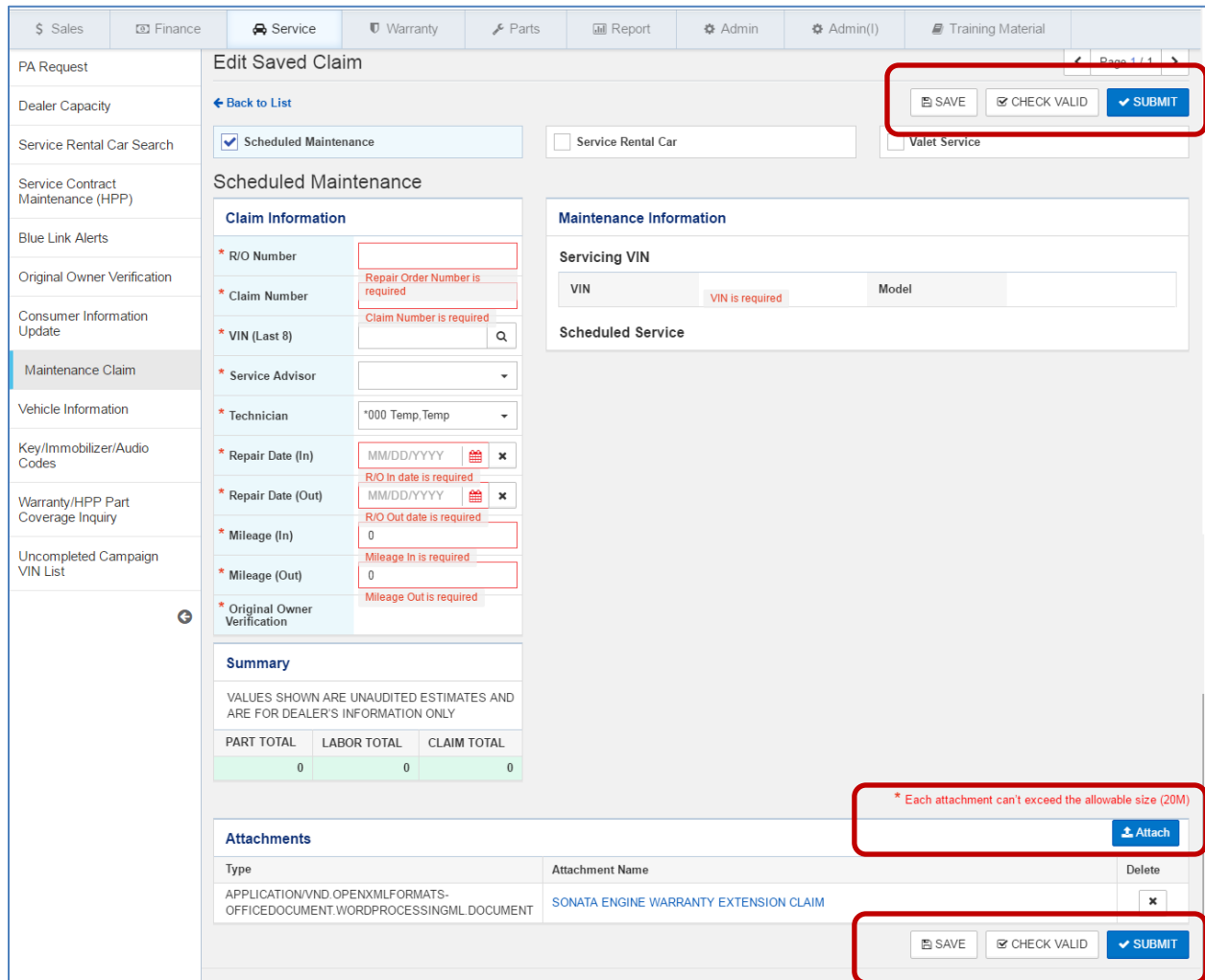
This screen is to maintain maintenance claims for special models such as Equus. User can create a new maintenance claim and save or submit the claim. Also you can search saved or submitted claims in this screen .

SALES FINANCE SERVICE WARRANTY PARTS REPORT ADMIN ADMIN(I) TRAINING MATERIAL																									
PA Request	Service / Maintenance Claim																								
Dealer Capacity	Maintenance Claim																								
Service Rental Car Search	Search By: <input type="text" value="Saved Claims"/>																								
Service Contract Maintenance (HPP)	Search Result : 3																								
Blue Link Alerts	<input type="checkbox"/> Edit <input type="checkbox"/> Delete <input type="checkbox"/> Excel																								
Original Owner Verification	<table border="1"> <thead> <tr> <th></th> <th>Created Date</th> <th>Created By</th> <th>Scheduled Maintenance</th> <th>Service Rental Car</th> <th>Valet Service</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td>15 Aug 2016 06:37:01 PM</td> <td>UAT_TEST11</td> <td>RO# , Claim#:</td> <td></td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td>12 Aug 2016 07:20:07 PM</td> <td>UAT_TEST11</td> <td>RO#: TSTUS1 , Claim#:</td> <td>Claim#: TSTUS2</td> <td>Claim#: TSTUS3</td> </tr> <tr> <td><input type="checkbox"/></td> <td>01 May 2014 11:32:05 AM</td> <td>UAT_TEST10</td> <td></td> <td></td> <td>Claim#: 15917B</td> </tr> </tbody> </table>		Created Date	Created By	Scheduled Maintenance	Service Rental Car	Valet Service	<input type="checkbox"/>	15 Aug 2016 06:37:01 PM	UAT_TEST11	RO# , Claim#:			<input type="checkbox"/>	12 Aug 2016 07:20:07 PM	UAT_TEST11	RO#: TSTUS1 , Claim#:	Claim#: TSTUS2	Claim#: TSTUS3	<input type="checkbox"/>	01 May 2014 11:32:05 AM	UAT_TEST10			Claim#: 15917B
	Created Date	Created By	Scheduled Maintenance	Service Rental Car	Valet Service																				
<input type="checkbox"/>	15 Aug 2016 06:37:01 PM	UAT_TEST11	RO# , Claim#:																						
<input type="checkbox"/>	12 Aug 2016 07:20:07 PM	UAT_TEST11	RO#: TSTUS1 , Claim#:	Claim#: TSTUS2	Claim#: TSTUS3																				
<input type="checkbox"/>	01 May 2014 11:32:05 AM	UAT_TEST10			Claim#: 15917B																				
Consumer Information Update	<div style="text-align: center;"> Previous 1 Next </div>																								
Maintenance Claim																									
Vehicle Information																									
Key/Immobilizer/Audio Codes																									
Warranty/HPP Part Coverage Inquiry																									

Button Information

Action Button	Definition
Search	Search Manitenance claim by Todau's Submissions, Saved Claims, Returned, and Approved. Once you click Search By, you will see the below options. 
Edit	Select claims using checkbox and click Edit button. You will see claim details.
Delete	Select claims using checkbox and click Delete button. You will see Delete Save Claim screen for review. Click Delete button, then selected claim will be deleted.
Excel	The results list is downloaded to excel.

If you select claims using checkbox and click Edit button. You will see claim details.



Button Information

Action Button	Definition
Save	Save a claim.
Check Valid	It will validate all the fields and displays errors if there are errors.
Attach	Attach a file to a claim.
Submit	When finished, submit a claim. It will be submitted if there is no error.

If you select claims using checkbox and click Delete button. You will see Delete Save Claim screen for review. Click Delete button, then selected claim will be deleted .

PA Request
Dealer Capacity
Service Rental Car Search
Service Contract Maintenance (HPP)
Blue Link Alerts
Original Owner Verification
Consumer Information Update
Maintenance Claim
Vehicle Information
Key/Immobilizer/Audio Codes
Warranty/HPP Part Coverage Inquiry
Uncompleted Campaign VIN List

Delete Saved Claim

[← Back to List](#)

Scheduled Maintenance

Service Rental Car

Valet Service

Scheduled Maintenance

Claim Information

* R/O Number

* Claim Number

* Service Advisor

* Technician

* Repair Date (In)

* Repair Date (Out)

* Mileage (In)

* Mileage (Out)

* Original Owner Verification

Summary

VALUES SHOWN ARE UNAUDITED ESTIMATES AND ARE FOR DEALER'S INFORMATION ONLY

PART TOTAL	LABOR TOTAL	CLAIM TOTAL
0	0	0

Attachments

Type	Attachment Name
APPLICATION\VND_OPENXMLFORMATS-OFFICEDOCUMENT.WORDPROCESSINGMML_DOCUMENT	SONATA ENGINE WARRANTY EXTENSION CLAIM

Page 1 / 1
DELETED

Maintenance Information

Servicing VIN

VIN	Model

Scheduled Service

3.9 Vehicle Information

Vehicle details can be found by VIN. This screen includes open recall campaign, blue link information, Warranty Claim history and Service contracts.

\$ Sales
Finance
Service
Warranty
Parts
Report
Admin
Admin(I)
Training Material

Claims

Information

Vehicle Information

Warranty/HPP Parts Coverage Inquiry

Uncompleted Campaign VIN List

Vehicle Information

1

VIN Last 8:

VIN:

Basic Vehicle Information

2

VIN	KMHDH4AE6DU602939	Model	ELANTRA(MD/UD) 2013 Automatic
Warranty Start Date	12/02/2012 (45 months, 24 days)	Extra Warranty	
Original Owner	MILLS, KRISTIN	DMV Transfer Date	
Current Owner	MILLS, KRISTIN	Selling Dealer	CA301 RANCHO GRANDE HYUNDAI
Date Wholesale	08/14/2012	Date Retailed	12/02/2012
Wholesale Dealer	CA301 RANCHO GRANDE HYUNDAI	Retailed Dealer	CA301 RANCHO GRANDE HYUNDAI
Retail Flag	Y	Production Date	07/11/2012
Emission Type	PZEV	Allocation Date	07/27/2012
IQS / CSI / VDS / Others		Branded / Warranty Info	
Customer Loyalty	New to Hyundai	Service Interval	Not Specified
Dealer Case Management	No	Fleet Type	RETAIL

Detail Vehicle Information

Campaign Not Performed (0 Found)

Campaign Code	Recall	Campaign Description	Campaign Start Date	Vin Activation Date	Mail Date	Campaign Bulletins
No data available						

Blue Link Information

Blue Link Enrollment Status	N/A	Maintenance Alert	
Blue Link Equipped	No	Last Service Check	
Monthly Vehicle Report		SVR Status	N/A

Blue Link Outstanding Alerts (0 Found)

Last Report Date	Alert Start Date	Mileage	Code Description	Type
No data available				

Service Contract (0 Found)

Warranty Claim History (1 Found)

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
CA301	350624	350624	08/12/2013	9,235	MD HEADLINER BRACKET ADHESIVE

Service Contract Claim History (0 Found)

Maintenance History (0 Found)

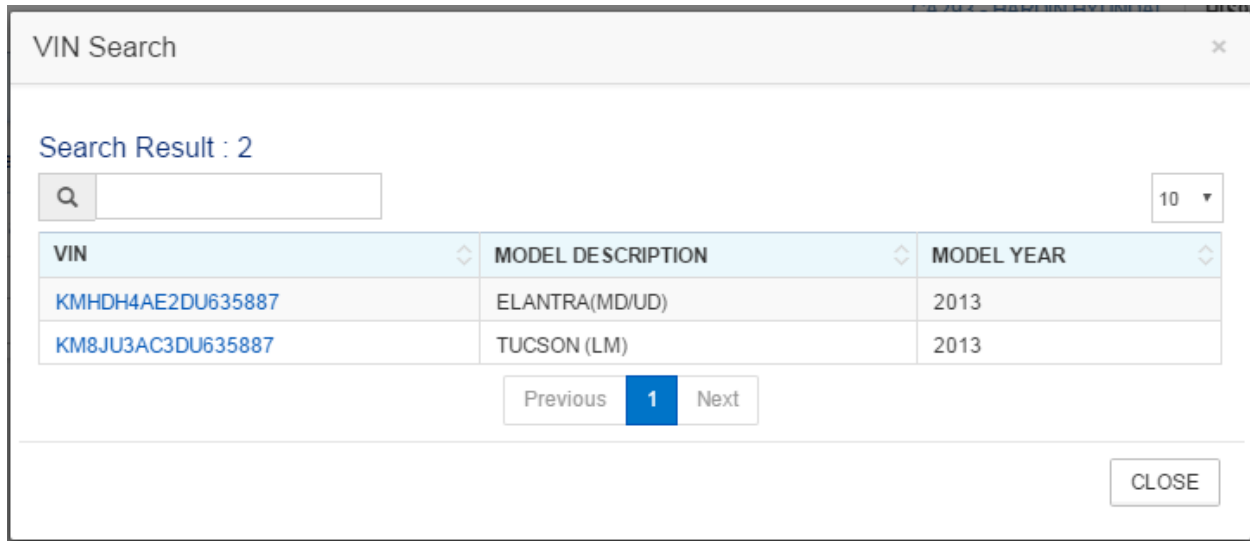
Blue Link Alert History (0 Found)

Button Information

Action Button	Definition
Search	You can search VIN details by full VIN or last 8 digits of VIN.
Window Sticker	You can print Window Sticker.
Edit	It will open Original Owner Verification screen to update original owner information.
Print	Prints the current screen.

If you type last 8 digits of VIN and click  Search icon  , then you will VIN Search pop-up.

Select one VIN in the list, then the VIN will be populated in the VIN textbox. VIN information will be populated the VIN information.



To print Window Sticker, click  Window Sticker button. It will display Window Sticker in PDF.



VIN: SNPE24AFXGH260753
After FULL Label to driver side Left-Floor
VIN: SNPE24AFXGH260753

2016 SONATA SE PZEV

Rearview Camera & Android Auto Compatibility
Best-in-Class Total Interior Volume

SOLD TO: CA219
SILVERDA HYLUNDAI
1283 SOUTH LONG HILL AVENUE
SILVERDA CA 91740

SHIPPED TO: CA219

VIN: SNPE24AFXGH260753
MODEL: 2642PUP
ENGINE: 241JF2D1768
PORT OF ENTRY: MA
EXTERIOR COLOR: VENETIAN RED
INTERIOR SEAT COLOR: BEIGE/BEIGE
TRANSPORT: TRUCK
ACCESSORY WEIGHT: 12 lbs / 6 lbs.

EMISSIONS: This vehicle meets California Emissions regulations and is Certified as a Partial Zero Emission Vehicle (PZEV)

GOVERNMENT 5-STAR SAFETY RATINGS

Overall Vehicle Score ★★★★★
Based on the combined rating of frontal, side and rollover. Should ONLY be compared to other vehicles of similar size and weight.

Frontal	Driver	★★★★★
Crash	Passenger	★★★★★
Based on the risk of injury in a front impact. Should ONLY be compared to other vehicles of similar size and weight.		
Side	Front seat	★★★★★
Crash	Rear seat	★★★★★
Based on the risk of injury in a side impact.		
Rollover		★★★★★
Based on the risk of rollover in a single-vehicle crash.		

Star ratings range from 1 to 5 stars (★★★★★) with 5 being the highest.
Source: National Highway Traffic Safety Administration (NHTSA).
www.safercar.gov or 1-888-327-4236

EPA DOT Fuel Economy and Environment Gasoline Vehicle

Fuel Economy

30 MPG
combined city/highway

25 city
38 highway

3.3 gallons per 100 miles

You save \$1,500
in fuel costs over 5 years compared to the average new vehicle.

Large City range from 14 to 22 MPG. The 2016 vehicle rate 11.6 US/GP.

Annual fuel cost \$1,500

Fuel Economy & Greenhouse Gas Rating (mpg and CO₂) Smog Rating (mpg and CO₂)

Actual results will vary for many reasons. Fuel economy, driving performance and towing may differ from your vehicle. The average new vehicle gets 25 MPG and costs \$5,000 to fuel over 5 years. Cost estimates are based on 15,000 miles per year at \$3.00 per gallon. EPA's is miles per gallon per gallon equivalent. Vehicle emissions are a simplified version of climate change and smog.

fuel economy.gov
Calculate personalized estimates for complex vehicles.

STANDARD FEATURES:

AMERICA'S BEST WARRANTY

- 3-year/50,000-mile New Vehicle Warranty
- 10-year/100,000-mile Powertrain Warranty
- 7-year/100,000-mile Antirust/Panthera Warranty
- 7-year/Unlimited-mile Roadside Assistance
- Comprehensive dealer service network

ADVANCED SAFETY TECHNOLOGY

- Vehicle Stability Management (VSM) w/ Traction Control
- ABS w/ Electronic Brake Force Distribution & Brake Assist
- 11 Front, Front Side Impact, Side Curtain & Driver Knee Airbags
- Energy Absorbing Front Seats & Front Seatbelt Pre-Tensioners
- Tire Pressure Monitor w/ Individual Tire Pressure Indicator
- Rearview Camera

POWERTRAIN TECHNOLOGY

- 2.4L Gasoline Direct Injection (GDI) 4-Cylinder Engine
- 183 Horsepower @ 6,000 rpm / 178 ft-lb Torque @ 4,000 rpm
- Start-Stop Continuous Variable Valve Timing
- 6-Speed Automatic Transmission w/ SHIFTRONIC
- Shine Brake System

COMFORT & CONVENIENCE

- 18-Way Active Airflow & FOCUSSEYE18T Seats
- 11-Speaker Premium Audio w/ Automatic Light Control
- Power Side Mirrors w/ Driver Side Blind Spot Mirror
- Steer Control Window Glass
- Remote Keyless Entry w/ Alarm
- Power Locks & Windows w/ Auto Up/Down Driver Window
- 11-Function Cloth Seat Trim
- Multi-Point Appearance Restorer Accent
- Multi-Adjustable Front Seats w/ Height Adjust
- 10/140 MPH w/ 1000 RPM
- 181 & 182km/h Speeding W/over w/ Cruise, Audio & Phone Controls
- Advanced Trip Computer w/ Custom Settings
- 40 Configurations of Cabin Air Filter
- 17-inch Color Touchscreen Display Audio
- Android Auto™ Integration for Compatible Smartphones
- AMP MP3/MP4/WMA/FLAC/MP3 w/ HomeLink & Auxiliary Input Jacks
- Bluetooth® Hands-free Phone System
- Bluetooth® Streaming Music System
- Hyundai Blue Link® Telematics System
- Blue Link Connected Care (complementary trial (activation required))
- Full Tank of Gas

ADDED FEATURES:

- 17-inch Floor Mats \$125.00
- Cargo Net \$20.00
- Tire Stump Protector \$70.00

Manufacturer's Suggested Retail Price: \$21,790.00

Destination Charge: \$750.00

Preparation Charge: \$200.00

Dealer Freight & Handling: \$200.00

Total Price: \$22,820.00

Manufacturers suggested retail price includes manufacturer's recommended pre-delivery service, destination license and title fee state and local taxes and dealer-installed options and accessories are not included in the manufacturer's suggested retail price. This price has been applied to this vehicle by Hyundai Motor America, pursuant to the requirements of 16 U.S.C. 1231 et seq., which prohibits its removal or alteration prior to delivery to the ultimate purchaser.

PART CONTENT INFORMATION FOR VEHICLE IN THIS COUNTRY:
U.S./CANADIAN PARTS CONTENT: 46%
MAJOR SOURCES OF FOREIGN PARTS CONTENT: KOREA: 53%

Note: Parts content does not include final assembly, distribution, or other non-parts costs.

FOR THIS VEHICLE:
FINAL ASSEMBLY POINT: MONTGOMERY, ALABAMA U.S.A.
COUNTRY OF ORIGIN:
ENGINE: U.S.A.
TRANSMISSION: U.S.A.

239 A

VIN: SNPE24AFXGH260753



To update customer information, click Edit button. The you will see Consumer Information Update screen. You can update consumer information and submit.

<p> Sales Finance Service Warranty Parts Report Admin Admin(I) Training Material </p>	
<p>PA Request</p> <p>Dealer Capacity</p> <p>Service Rental Car Search</p> <p>Service Contract Maintenance (HPP)</p> <p>Blue Link Alerts</p> <p>Original Owner Verification</p> <p>Consumer Information Update</p> <p>Maintenance Claim</p> <p>Vehicle Information</p> <p>Key/Immobilizer/Audio Codes</p> <p>Warranty/HPP Part Coverage Inquiry</p>	<p>Consumer Information Update</p> <p>Back to List</p> <p><input type="button" value="CHECK VALID"/> <input type="button" value="RESET"/> <input type="button" value="SUBMIT"/></p> <p>Customer Information</p> <p>Vehicle Number: KMHVD12J4LU044159</p> <p>Current Owner: * Last Name: ROBERT, First Name: , Middle Initial: </p> <p>Original Owner: Last Name: ROBERT, First Name: , Middle Initial: A</p> <p>* Address: 2041 GREENSTONE TR, * City: CARROLLTON</p> <p>* State: TX, * Zip Code: 75010</p> <p>Phone Number 2: , Extension: </p> <p>Email Address: , Mail Flag: Y</p> <p>* Nearest Dealer: TX006, Nearest Dealer Name: MESQUITE COURTESY</p> <p><input type="button" value="CHECK VALID"/> <input type="button" value="RESET"/> <input type="button" value="SUBMIT"/></p>

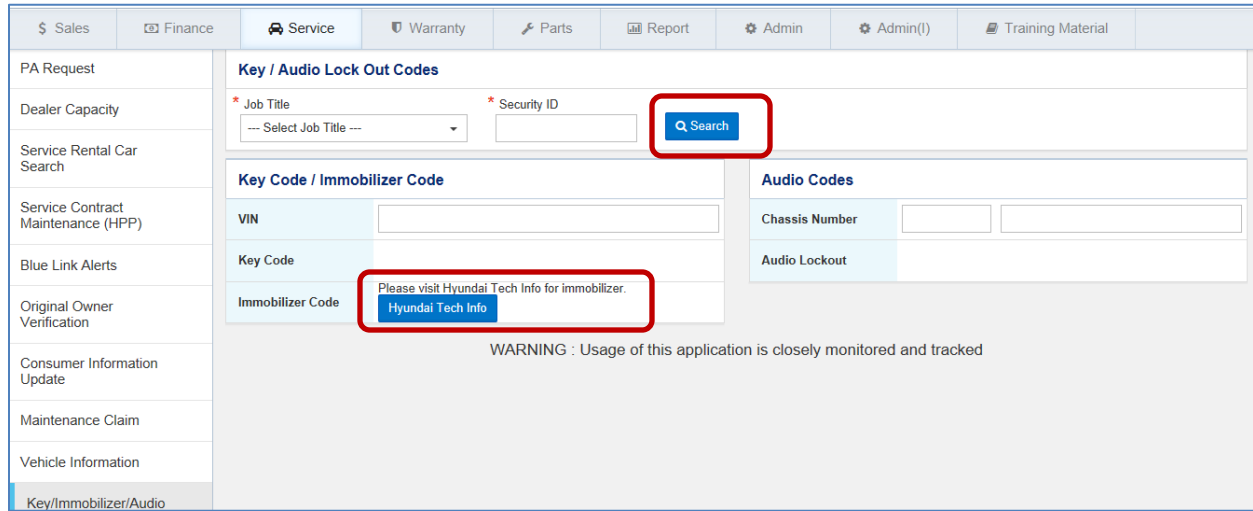
Button Information

Action Button	Definition
Check Valid	It will validate all the fields and display error messages if there are errors.
Reset	It will display the last saved data on the screen.
Submit	Customer information will be submitted if there is no error.

3.10 Key / Immobilizer / Audio Codes

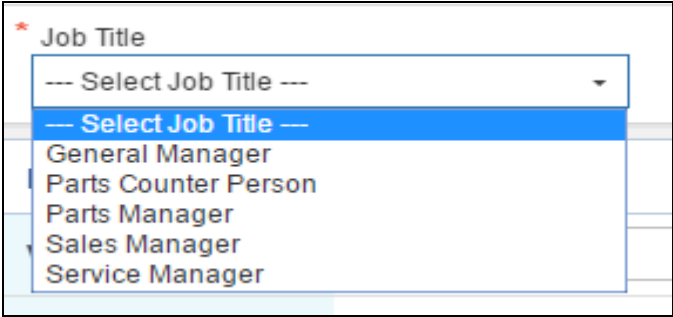
You can inquire Key code, Immobilizer Code, and Audio Lockout in this screen. For Immobilizer code inquiry, Hyundai TechInfo button is available to go to Hyundai Tech Info site because the code is maintained by Hyundai TechInfo.

- To search Key Code, select Job Title and enter Security ID and VIN. Then click Search button.
- To search Immobilizer Code, click Hyundai Tech Info button. You will see Hyundai Tech Info site to inquire Immobilizer Code.
- To search Audio Lockout, select Job Title and enter Security ID and Chassis Number. Then click Search button.



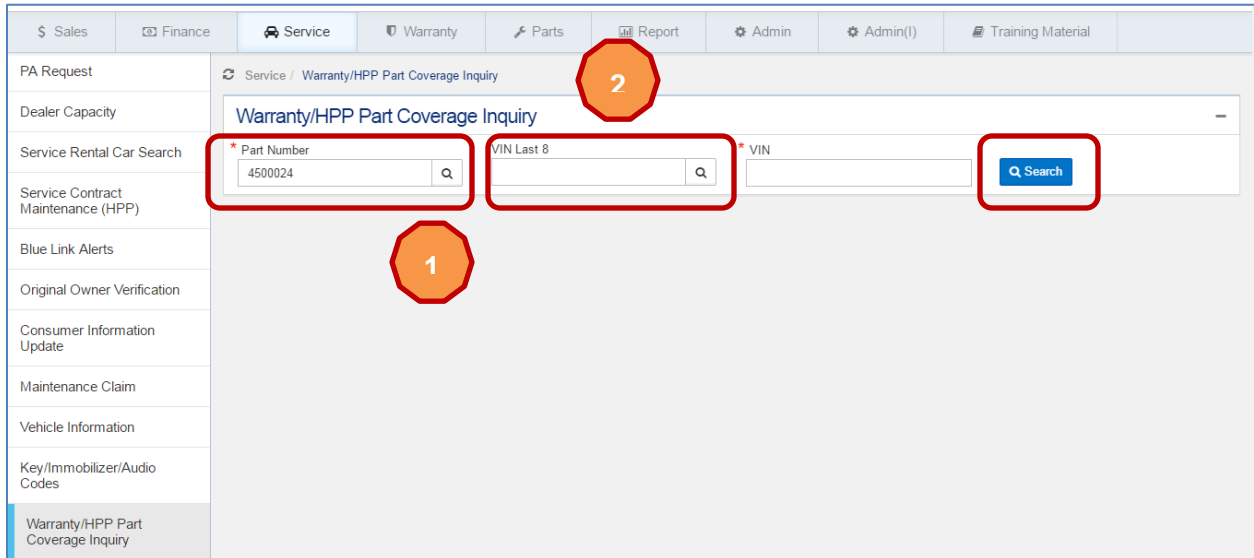
The screenshot shows the 'Service' tab in the HMA WEBDCS application. The main content area is titled 'Key / Audio Lock Out Codes'. It contains several input fields: 'Job Title' (a dropdown menu with '--- Select Job Title ---'), 'Security ID', 'VIN', 'Key Code', and 'Immobilizer Code'. There are also 'Audio Codes' fields for 'Chassis Number' and 'Audio Lockout'. A 'Search' button is located to the right of the 'Job Title' and 'Security ID' fields. Below the 'Immobilizer Code' field, there is a message: 'Please visit Hyundai Tech Info for immobilizer.' with a 'Hyundai Tech Info' button. A warning message at the bottom states: 'WARNING : Usage of this application is closely monitored and tracked'. The left sidebar contains various navigation options like 'PA Request', 'Dealer Capacity', 'Service Rental Car Search', etc.

Button Information


Action Button	Definition
Search	<p>Please select job title and enter Security ID. Then enter VIN for Key Code or enter Chassis number for Audio Lockout and click Search button.</p> <p>Job Title : Select Job Title from the below options.</p> 
Hyundai Tech Info	It will guide you to Hyundai Tech Info site.

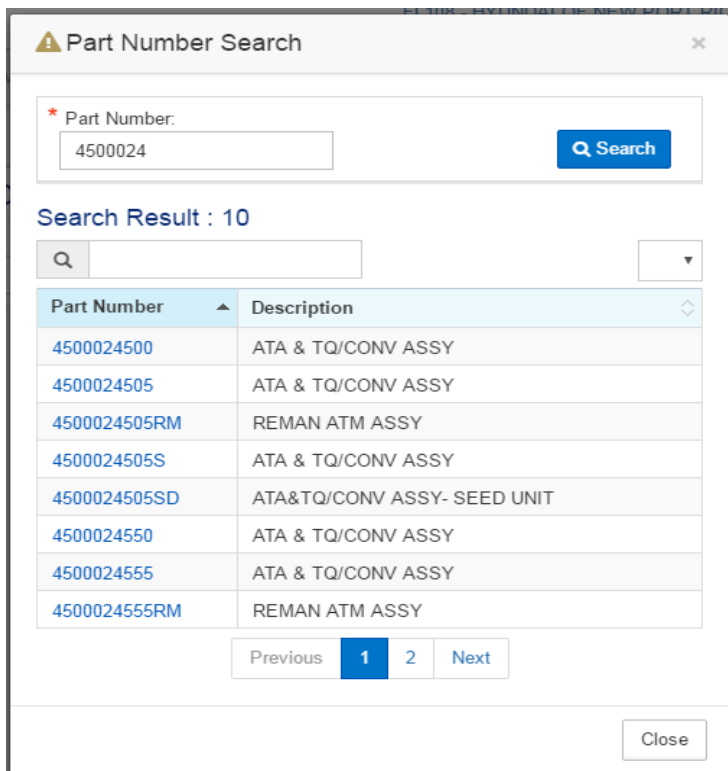
3.11 Warranty / HPP Part Coverage Inquiry

You can inquire Warranty/HPP Parts Coverage for Part and VIN and view warranty information such as Type, Coverage, Term, and Mileage along with HPP coverage for the parts.



The screenshot shows the 'Warranty/HPP Part Coverage Inquiry' form. The 'Part Number' field contains '4500024' and the 'VIN Last 8' field is empty. A red box highlights the search fields, and another red box highlights the 'Search' button. Callout '1' points to the search icon in the Part Number field, and callout '2' points to the search icon in the VIN Last 8 field.


Type partial part number (at least 5 characters) and click  search icon, then you will see Parts Number Search pop-up window. Select one part number, then the selected part number will be populated in Part Number text box. Also you can change part number and search again. You will get result list.



The 'Part Number Search' pop-up window shows the search results for the part number '4500024'. The search result is a table with 10 rows, each containing a part number and a description. The first row is highlighted in blue.

Part Number	Description
4500024500	ATA & TQ/CONV ASSY
4500024505	ATA & TQ/CONV ASSY
4500024505RM	REMAN ATM ASSY
4500024505S	ATA & TQ/CONV ASSY
4500024505SD	ATA&TQ/CONV ASSY- SEED UNIT
4500024550	ATA & TQ/CONV ASSY
4500024555	ATA & TQ/CONV ASSY
4500024555RM	REMAN ATM ASSY

Navigation buttons: Previous, **1**, 2, Next, Close

Type last 8 digits of VIN and click  search icon. Then you will see VIN Search pop-up window. Select one VIN. The selected VIN will be populated in VIN text box.

VIN Search ×

Search Result : 2

10 ▾

VIN	MODEL DESCRIPTION	MODEL YEAR
KMHDH4AE2DU635887	ELANTRA(MD/UD)	2013
KM8JU3AC3DU635887	TUCSON (LM)	2013

Previous 1 Next

CLOSE

Click Search button. You will see Parts and Warranty information.

Sales
Finance
Service
Warranty
Parts
Report
Admin
Admin(I)
Training Material

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Service / Warranty/HPP Part Coverage Inquiry

Warranty/HPP Part Coverage Inquiry -

* Part Number

VIN Last 8

* VIN

Search

PRINT

Part Information -

Part Number	4500024505RM	REMAN ATM ASSY	
Model Name	Elantra(MD/UD)E.Coupe (JK)	Model Year	2013

Warranty Information

Type	Coverage	Term	Mileage
All Vehicles	Powertrain	120	100000

HPP Coverage For Part

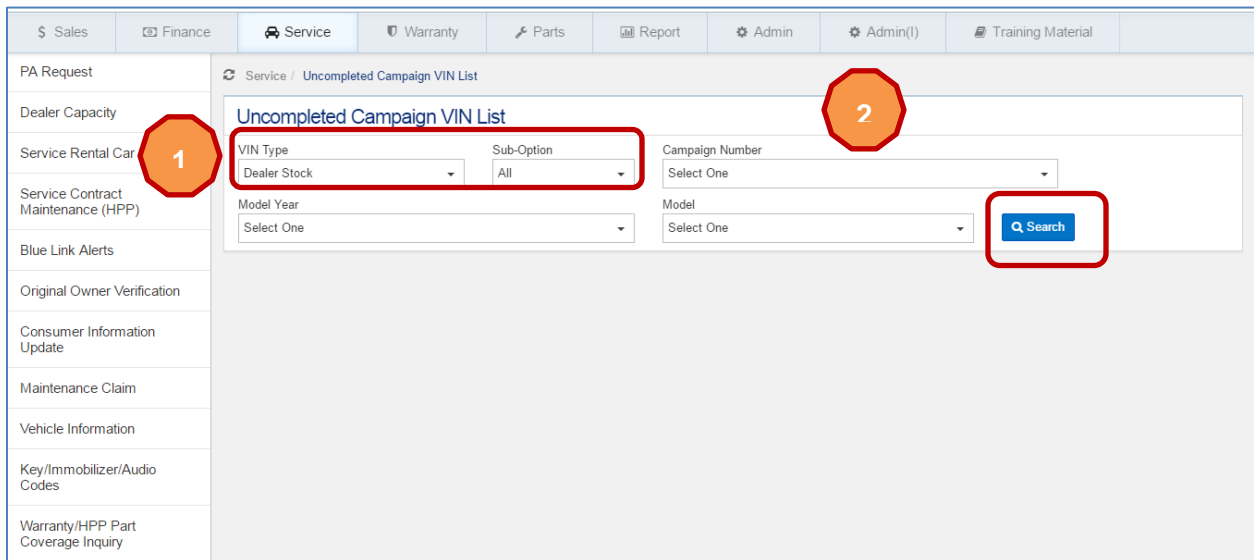
Cover in Plan 5A, 6A, 5B, 6B only

Button Information

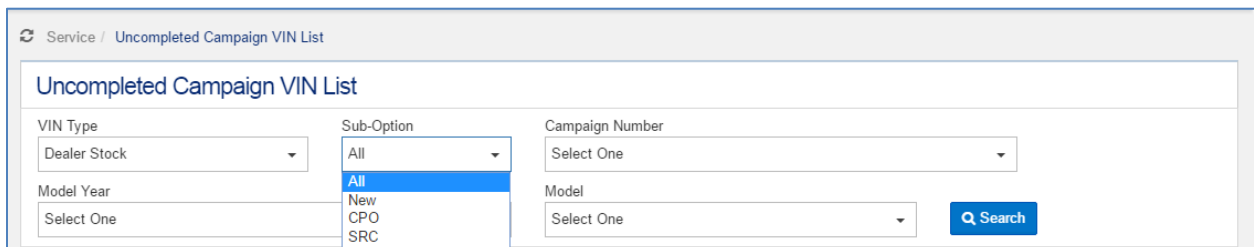
Action Button	Definition
Search	Search Part and Warranty information by Part number and VIN.
Print	Prints the current screen.

3.12 Uncompleted Campaign VIN List

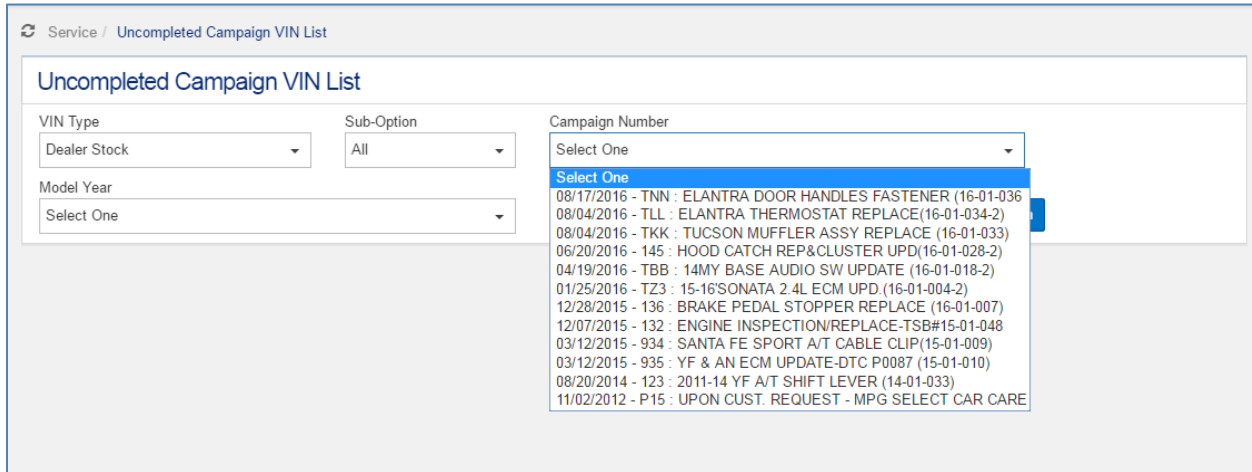
You can search uncompleted campaign information by campaign number, VIN, Model year, and Model. The result list includes VIN's campaign information.



If you select Dealer Stock in  Vin Type, you will see sub-options as below.



To find Campaign Number, click  Campaign Number.




Service / Uncompleted Campaign VIN List

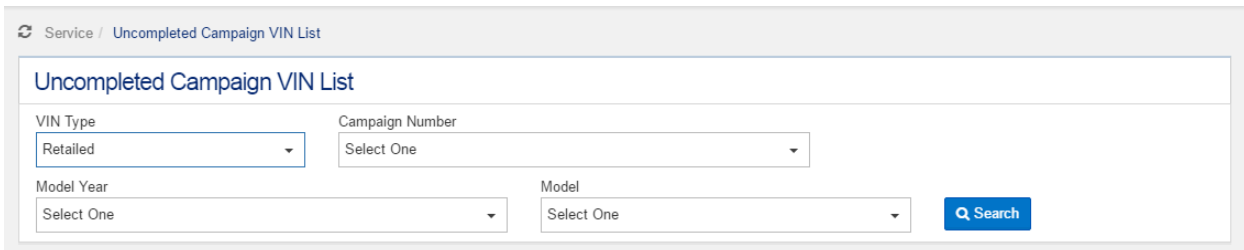
Uncompleted Campaign VIN List

VIN Type: Dealer Stock | Sub-Option: All | Campaign Number: Select One

Model Year: Select One

- 08/17/2016 - TNN : ELANTRA DOOR HANDLES FASTENER (16-01-036)
- 08/04/2016 - TLL : ELANTRA THERMOSTAT REPLACE(16-01-034-2)
- 08/04/2016 - TTK : TUCSON MUFFLER ASSY REPLACE (16-01-033)
- 06/20/2016 - 145 : HOOD CATCH REP&CLUSTER UPD(16-01-028-2)
- 04/19/2016 - TBB : 14MY BASE AUDIO SW UPDATE (16-01-018-2)
- 01/25/2016 - TZ3 : 15-16SONATA 2.4L ECM UPD.(16-01-004-2)
- 12/28/2015 - 136 : BRAKE PEDAL STOPPER REPLACE (16-01-007)
- 12/07/2015 - 132 : ENGINE INSPECTION/REPLACE-TSB#15-01-048
- 03/12/2015 - 934 : SANTA FE SPORT A/T CABLE CLIP(15-01-009)
- 03/12/2015 - 935 : YF & AN ECM UPDATE-DTC P0087 (15-01-010)
- 08/20/2014 - 123 : 2011-14 YF A/T SHIFT LEVER (14-01-033)
- 11/02/2012 - P15 : UPON CUST. REQUEST - MPG SELECT CAR CARE

If you select Retailed in  VIN Type, you will see below search section.



Service / Uncompleted Campaign VIN List

Uncompleted Campaign VIN List

VIN Type: Retailed | Campaign Number: Select One

Model Year: Select One | Model: Select One

Select Dealer Stock, Sub-Option, and Campaign Number, click search button to get a uncompleted campaign VIN list.

Navigation: Sales | Finance | **Service** | Warranty | Parts | Report | Admin | Admin(I) | Training Material

Service / Uncompleted Campaign VIN List

Uncompleted Campaign VIN List

VIN Type: Dealer Stock | Sub-Option: All | Campaign Number: 08/17/2016 - TNN : ELANTRA DOOR HANDLES FASTENER (16-01- | Model Year: Select One | Model: Select One | **Search**

Search Result : 19

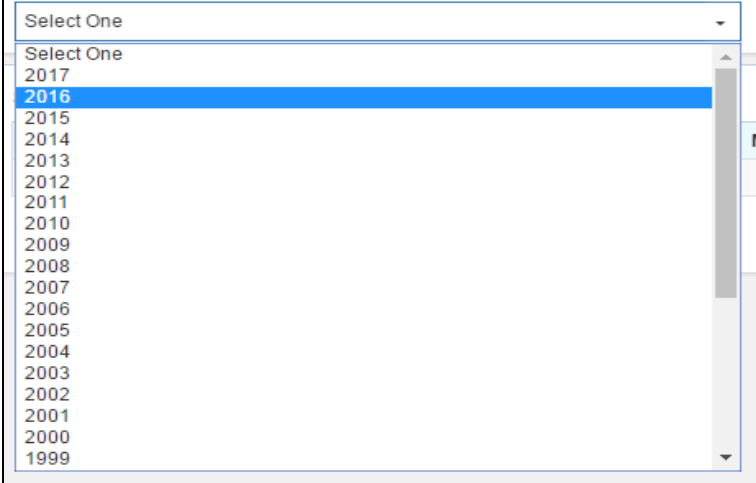
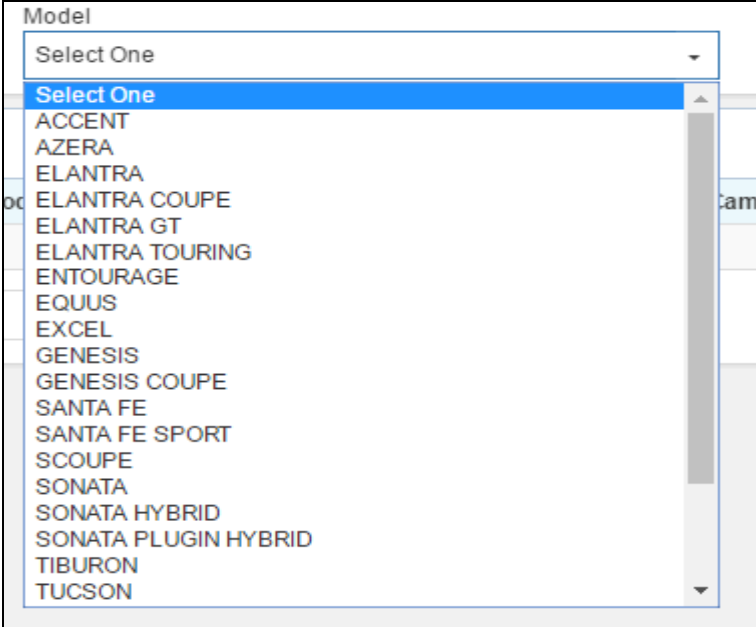
Print | Excel

Campaign	VIN	VIN Type	Open Campaign(S)&Service Action(S)	Model
TNN	5NPD84LF1HH027191	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF1HH058862	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058426	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058443	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058877	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH067773	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF4HH057351	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF5HH057973	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF5HH058878	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF7HH057036	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF7HH057201	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LFXHH000636	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LFXHH034110	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF2HH018810	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF2HH023649	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH001319	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF4HH034295	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF8HH005043	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF9HH019534	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)

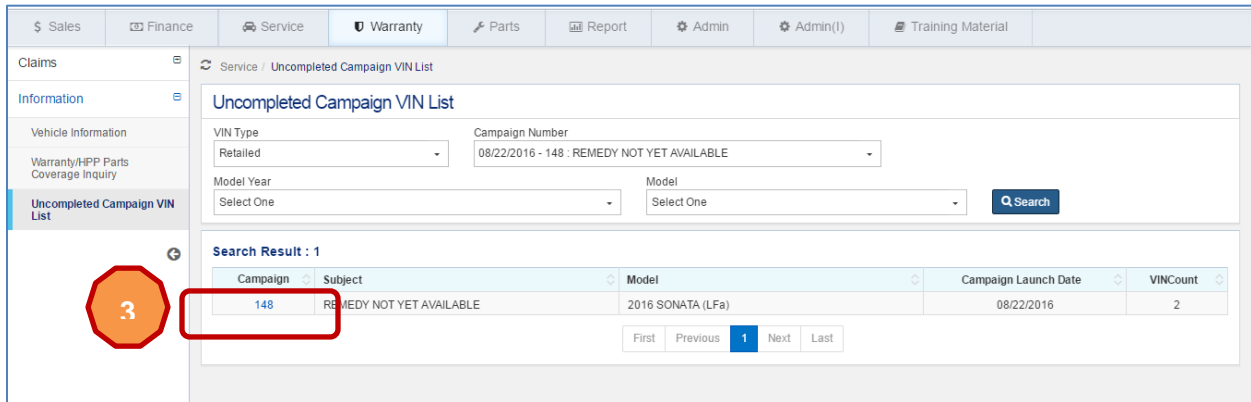
First | Previous | 1 | Next | Last

Button Information

Action Button	Definition
Search	Search uncompleted campaign Vin list by VIN Type, Campaign number, Model Year, and Model. Model Year :

	<p>Model Year</p>  <p>Model :</p> 
Excel	The results list is downloaded to excel.
Print	Prints the current screen.

Select Retailed and Campaign Number, click search button to get a uncompleted campaign VIN list.



Service / Uncompleted Campaign VIN List

Uncompleted Campaign VIN List


VIN Type: Retailed Campaign Number: 08/22/2016 - 148 : REMEDY NOT YET AVAILABLE

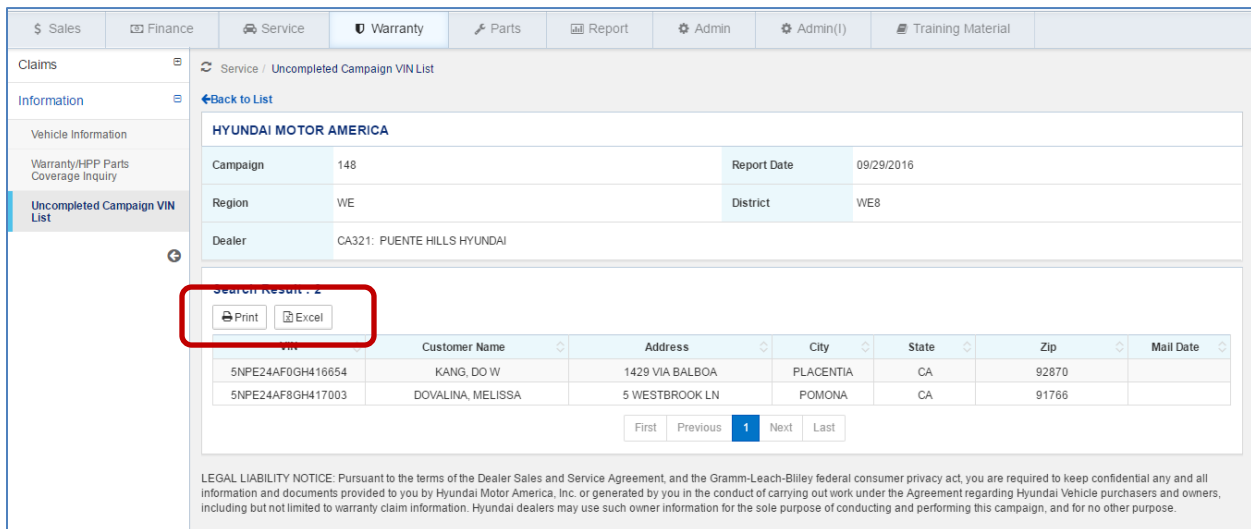
Model Year: Select One Model: Select One [Search]

Search Result : 1

Campaign	Subject	Model	Campaign Launch Date	VINCount
148	REMEDY NOT YET AVAILABLE	2016 SONATA (LFa)	08/22/2016	2

First Previous 1 Next Last

Click  campaign number in Campaign column in the list, then you will see a list of VIN information.



Service / Uncompleted Campaign VIN List

← Back to List

HYUNDAI MOTOR AMERICA

Campaign	148	Report Date	09/29/2016
Region	WE	District	WE8
Dealer	CA321: PUENTE HILLS HYUNDAI		

Search Result : 2

[Print] [Excel]

VIN	Customer Name	Address	City	State	Zip	Mail Date
5NPE24AF0GH416654	KANG, DO W	1429 VIA BALBOA	PLACENTIA	CA	92870	
5NPE24AF8GH417003	DOVALINA, MELISSA	5 WESTBROOK LN	POMONA	CA	91766	

First Previous 1 Next Last

LEGAL LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement, and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Hyundai Motor America, Inc. or generated by you in the conduct of carrying out work under the Agreement regarding Hyundai Vehicle purchasers and owners, including but not limited to warranty claim information. Hyundai dealers may use such owner information for the sole purpose of conducting and performing this campaign, and for no other purpose.

Button Information

Action Button	Definition
Excel	The results list is downloaded to excel.
Print	Prints the current screen.